



# Returning to Canada?

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This document is available on the Canada Border Services Agency website at [www.cbsa-asfc.gc.ca](http://www.cbsa-asfc.gc.ca)

This document is available in alternative formats upon request.

Aussi offert en français sous le titre : De retour au Canada?

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# Returning to Canada?

## Bilingual services offered by the Canada Border Services Agency

The Canada Border Services Agency (CBSA) reminds you that bilingual officers are available to serve you in your official language of choice at CBSA offices that are designated bilingual.[[1](#)].

Visit the Web site [www.burolis.gc.ca](http://www.burolis.gc.ca) to find out which CBSA offices are designated bilingual for the purpose of providing service to the public. Also, look for this symbol at CBSA locations to know if service is available in both official languages.



Visit the CBSA's Web site at [www.cbsa.gc.ca](http://www.cbsa.gc.ca) for more information about our programs and services.

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## Notes

1. [The Official Languages Act](#) sets out criteria to identify Government of Canada offices or facilities that must offer services in both official languages. These include offices or facilities where there is significant demand for services in both official languages, and where the nature of the office or facility makes it reasonable to provide services in both languages.