MEMORANDUM D4-1-4

In Brief

CUSTOMS SUFFERANCE WAREHOUSES

This memorandum replaces Memorandum D4-1-4 dated August 8, 2008. The following changes were made:

(a) Customs Sufferance Warehouse Regulations were removed. Consult the Department of Justice Web site.

(b) A new process is indicated to advertise BW type sufferance warehouses (SW).

(c) Additional section on geographic and minimum volume thresholds for the opening and closing of sufferance warehouses.

(d) Additional section on access restrictions to sufferance warehouses.
This memorandum explains the procedures an individual or company must follow to obtain, amend or cancel a Canada Border Services (CBSA) customs sufferance warehouse licence. It also describes the conditions for operating a sufferance warehouse and the types of sufferance warehouses that may be licensed in Canada.

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**REGULATIONS**

*Regulations Respecting Customs Sufferance Warehouses*

Short Title

1. These Regulations may be cited as the Customs Sufferance Warehouses Regulations.


**GUIDELINES AND GENERAL INFORMATION**

**Licensing of Sufferance Warehouses**

1. Sufferance warehouses are privately owned and operated facilities licensed by the Canada Border Services Agency (CBSA) for the control, short-term storage, transfer, delivery and examination of in-bond goods until the goods are released by the CBSA or exported from Canada.

**Application for a Licence**

2. An application for a licence to operate a sufferance warehouse must be made in writing on the appropriate application form. There are three types of warehouse application forms – E400, E400B and E400C, as found in Appendices A to C. These forms are available from CBSA offices as well as on the CBSA Web site at [www.cbsa.gc.ca](http://www.cbsa.gc.ca) under “Publications and Forms”.

3. The use of a particular form is dependent on the type of sufferance warehouse being applied for. A detailed description of the types of sufferance warehouses, correct application form for each type, and the operating requirements and restrictions specific to each type, can be found in this memorandum.
4. Only the person who will operate the business may file for an application in the name of a sole proprietorship. However, one of the partners or associates may file an application on behalf of a partnership or unincorporated association and one of the directors may file on behalf of a corporation. Information concerning all the partners, associates, or directors must be provided if requested by the CBSA.

5. Applicants for warehouses to store firearms, prohibited ammunition, prohibited devices or prohibited weapons, must obtain a carrier licence or a business firearms licence. The Registrar of Firearms is responsible for issuing carrier licences, and the Chief Firearms Officer of the province or territory where the business will operate is responsible for issuing business firearms licences. Further information on these licences is available on the Royal Canadian Mounted Police, Canadian Firearms Program Web site at www.cfc-cafc.gc.ca. The applicant must submit the carrier licence or the firearms business licence with their application for a sufferance warehouse licence to store firearms, prohibited ammunition, prohibited devices or weapons.

6. The completed sufferance warehouse application form must be forwarded in triplicate to the local CBSA office that has jurisdiction over the area where the proposed warehouse is to be located. The application must be submitted with the following:

(a) a blueprint, or reasonable facsimile, of the entire building, indicating:

(i) if the building exists or is to be constructed;
(ii) the type of construction;
(iii) the location that is to be used for the storage of goods;
(iv) the location of all partitions, doors, windows, and stairs;
(v) the location and dimensions of an examining room or office for the use of the CBSA, where applicable;
(vi) the location of telephones, lights and source of heat in the CBSA office and examining room, where applicable; and
(vii) the location of the washroom facilities;
(b) information on the type of fire-safety equipment such as extinguishers and sprinkler system;
(c) a site plan of the property showing the location of the warehouse building and the detention compound or parking area;
(d) when requested by the CBSA, letters from importers in support of the application for the establishment of the sufferance warehouse; and
(e) where applicable, a copy of the cargo handling contract. A sample cargo-handling contract can be found in Appendix D of this memorandum.

7. The CBSA will date stamp applications and forward an acknowledgment of receipt to the applicant.

8. The CBSA will examine the proposed sufferance warehouse to ensure that the facility meets CBSA requirements for location, suitability, accommodations, heat and light as outlined in the Customs Sufferance Warehouses Regulations, Part II, Operation of Sufferance Warehouses.

9. The CBSA will post a Notice of Application for Licence to Operate a Customs Sufferance Warehouse, Form L61, for a period of 10 working days in the CBSA office that will service the proposed warehouse. The notice lists the name and address of the applicant and the proposed warehouse location. It provides the public with 14 calendar days to submit comments on the application. A sample Form L61 can be found in Appendix E. The form is also available on the CBSA Web site at www.cbsa.gc.ca under “Publications and Forms”.

10. Applicants should not finalize any lease that is dependent on the granting of the sufferance warehouse licence and should not expend capital resources for renovations or construction of sufferance warehouse facilities until the application has been approved, or approved in principle, by the CBSA.

Financial Requirements to Obtain a Licence

11. When the CBSA approves an application for a sufferance warehouse, before the licence is issued to the applicant the following conditions must be met:

(a) the required amount of financial security in the proper format is deposited with the CBSA (refer to subsections 4(1-3) of the Customs Sufferance Warehouses Regulations (http://laws-lois.justice.gc.ca/eng/). See section below on Financial Security.

(b) the $500 licence fee is submitted to the CBSA (If the initial fee is collected on or after October 1, the amount owing will be $250).

12. Applicants must not start operating the sufferance warehouse until the application has been approved or approved in principle by the CBSA.

13. If the application is rejected, the CBSA will advise the applicant in writing of the reason for rejection.

Financial Security

14. Security for each sufferance warehouse must be in an amount calculated on the basis of $1000 for each 1000 shipments or releases per year destined to the warehouse facility. Security will not be less than $20,000.00.
15. General procedures for posting security can be found in Memorandum D1-7-1, *Posting Security for Transacting Bonded Operations*. Bonds issued for customs sufferance warehouses must be on Form D120, *Customs Bond*, as found in Appendix F. The form is also available on the CBSA Web site at [www.cbsa.gc.ca](http://www.cbsa.gc.ca) under Publications and Forms.

16. One security bond may be filed for all sufferance warehouses located within the same CBSA office area. The bond must not be less than the amount determined by the Minister as required under subsection 4(1) of the *Customs Sufferance Warehouses Regulations*. The address of each warehouse must be indicated on the bond or on an attached rider. The bond must be submitted to the local CBSA office that has jurisdiction over the area where the operator intends to establish a sufferance warehouse facility (ies).

17. One national bond may be filed for all sufferance warehouses located within several CBSA office areas if it is not less than the amount determined by the Minister as required under subsection 4(1) of the *Customs Sufferance Warehouses Regulations*. The address and bond amount of each warehouse and the appropriate CBSA office must be indicated on an attached rider. The national bond must be submitted to Headquarters (Operations Branch) in order that copies can be distributed to each affected local CBSA office.

18. The CBSA will advise licensees when the surety company has canceled security for their sufferance warehouse. However, it is the responsibility of licensees to ensure that new security is on file with the CBSA.

19. Licensees must report new security or amendments to existing security by completing an application Form E400 in triplicate and forwarding it to the local CBSA office. Failure to present new security to the CBSA before the termination date of their previous security could result in the suspension of their licence after the bond termination date.

**Licence Fee/Renewal Fee**

20. One licence fee is payable annually for each sufferance warehouse licence. Where a licence is issued on or after October 1, in a fiscal year, the fee payable for the remainder of the fiscal year is reduced by 50 percent. The local CBSA office will give notice to the licensee, before April 1 each year, for the yearly licence fee. However, it is the responsibility of licensees to ensure that the fee is paid whether or not they receive notification.

21. Under the *Customs Sufferance Warehouses Regulations*, a licence to operate a sufferance warehouse may be cancelled if the annual licence fee is not paid.

22. A licence fee will not be refunded when a licensee ceases operations before the end of the fiscal year.

**Amendment of Licence**

23. Under section 6 of the *Customs Sufferance Warehouses Regulations*, requests for an amendment to a sufferance warehouse licence must be made by submitting Form E400, in triplicate, to the appropriate local CBSA office that has jurisdiction of where the sufferance warehouse operates. Requests for amendments will be processed in the same way as new applications. If the request is approved, the licensee will receive an amended licence. If the request is denied, the CBSA will advise the licensee in writing of the reasons for denial.

24. Licensees will be advised in writing, 90 days in advance of when the Minister intends to amend a licence to change the class of goods that may be received in the warehouse or to change the circumstances under which the goods may be received. However, before a licence is amended, the licensee will be given a period of 90 days from the date of the notice to make representations as to why the licence must not be amended (refer to subsection 6(2) of the *Customs Sufferance Warehouses Regulations*).

**Suspension of Licence**

25. When a licence is to be suspended by the Minister, the CBSA will advise the licensee by registered mail of the immediate suspension and provide all relevant information concerning the grounds for the suspension. The licensee will have 90 days to provide information why the licence should be reinstated.

26. In cases where the licensee must take corrective action, the proposed suspension will be withdrawn when the CBSA is satisfied that the reasons for the suspension no longer exist.

27. The CBSA will advise licensees by registered mail when a suspended licence has been reinstated.

**Cancellation of Licence (by licensee or by the CBSA)**

28. Licensees who wish to cancel their sufferance warehouse licence must advise the CBSA in writing at least 60 days before the effective cancellation date. The CBSA officer will acknowledge the notice of cancellation. In the case of an abrupt or unplanned closure (e.g. as a result of a fire, bankruptcy) the licensee must immediately advise the local CBSA office of the closure, in order that measures can be taken by the CBSA to control access to the facility.

29. When the Minister intends to cancel a licence, the CBSA will advise the licensee by registered mail 90 days before the intended date of cancellation. The CBSA will provide the licensee with all relevant information concerning the grounds for the cancellation. During the 90-day period, the licensee may provide information to the CBSA explaining why the licence must not be
cancelled. The CBSA will consider this information and the notice of cancellation will be withdrawn if the Minister is satisfied that the cause for the cancellation no longer exists.

**Change of Ownership/Lease Agreement**

30. When a change of ownership or control of a facility is planned, the licensee must advise the CBSA in writing at least 60 days before the effective date of the change.

31. If ownership or control of the facility changes, the CBSA will cancel the existing licence to operate the sufferance warehouse. A change of ownership or control of a warehouse requires submission of a completely new sufferance warehouse application on Form E400 to operate the sufferance warehouse. The new owner or the party taking control of the warehouse must apply on Form E400, in triplicate, for a licence to operate a customs sufferance warehouse. If the applicant is not making any changes to the physical structure of the facility, the building’s plan specifications may not be required. The CBSA will process the application in the same way as an application for a new warehouse.

**Change of Ownership of Highway Sufferance Warehouse (Type BW)**

32. When a change of ownership or control of a facility is planned, the licensee must advise the CBSA in writing, at least 60 days before the effective date of the change.

33. If the Minister determines that a new or an additional highway sufferance warehouse is required, applications will be invited through the issuance of a Customs Notice. All applications in response to advertisements must be submitted in triplicate on Form E400B, Application for Licence to Operate a Customs Highway Sufferance Warehouse, to the CBSA office indicated on the Customs Notice.

**Sub-Leasing a Sufferance Warehouse**

34. Sufferance warehouse licensees may sub-lease a section of their warehouses to a person or persons licensed to operate a sufferance warehouse.

35. To obtain a licence to operate a sufferance warehouse, the person or persons wishing to sub-lease, referred to as the lessee, must complete application Form E400, E400B or E400C, as applicable, in triplicate and forward it through the licensee, referred to as the lessor, to the CBSA office administering the area where the warehouse is located. The application must be submitted with the following:

(a) a diagram of the floor plan designating the leased area. The space must be adequate to meet the operational needs for a sufferance warehouse; and

(b) a properly completed security bond or confirmation that security will be presented to the CBSA before the warehouse starts operating.

36. The CBSA will process the application as in the case of a new application to operate a sufferance warehouse.

37. If the CBSA approves an application for a sufferance warehouse, the licence with the assigned licence number and other pertinent information will be sent to the applicant if the following conditions are met:

(a) the required amount of financial security in the proper format is deposited with the CBSA;

(b) the $500 licence fee is submitted to the CBSA (If the initial fee is collected on or after October 1, the amount owing will be $250).

38. Sufferance warehouse lessees must advise the CBSA in writing of any relocation, reductions, extensions, or other changes affecting the sub-leased areas within the warehouse. They must send a copy of the amended floor plan with the notice to the local CBSA office. In these cases, if approved by the CBSA, an amended application is not required from the lessor.

**Relocation of Warehouse**

39. When planning a change in location, the licensee must advise the CBSA in writing of the intention to relocate. This notice must be given to the CBSA on Form E400 at least 60 days before relocating.

40. The licensee must complete Form E400 in triplicate to apply for a licence to operate a sufferance warehouse at the new location. The CBSA will process the application for relocation in the same manner as for new applications. If approved, the CBSA will issue a new licence for this location. The licensee must provide new security or a rider to the existing surety bond indicating the relocated warehouse location. A licence fee will not be charged for the new licence unless the date of issue coincides with the renewal date of the existing licence.

41. If a licensee relocates the sufferance warehouse operation without the CBSA’s previous written approval, the CBSA may cancel the existing licence to operate a sufferance warehouse.

42. Applicants should not expend capital funds for renovations or construction until a licence is issued or until the application has been approved in principle.

43. Applicants must not start operating the sufferance warehouse at the new location until conditional or final approval has been given by the CBSA.

**Closure of Warehouse**

44. The licensee must advise the CBSA in writing at least 60 days before the effective date of the closure. The CBSA will acknowledge a notice of closure from a licensee.
45. All in-bond goods must be accounted for by the payment of duties and taxes or by transferring the goods to a location authorized by the CBSA before any sufferance warehouse closes. The goods may also be exported from Canada.

46. A CBSA officer will conduct a warehouse check to ensure that all in-bond goods accounted for.

Responsibilities of the Licensee

47. Licensees are responsible for identifying and providing adequate space in the warehouse building and the detention compound for the safe storage of in-bond goods. If it is determined that there is not enough space for the volume of traffic, the CBSA may ask the licensee to provide additional storage space.

48. Unless the sufferance warehouse licensee has made other arrangements with parties using the warehouse facilities, the licensee is responsible for providing proper equipment for unloading and moving shipments as well as personnel to locate, open, and close packages for CBSA examinations.

49. Licensees must take reasonable measures to restrict warehouse access to authorized persons only. Unauthorized persons are not allowed access without previous written authorization from the CBSA or in the attendance of a CBSA officer. Signs informing of this restriction must be posted at the warehouse entrance. A CBSA officer must accompany customs brokers and their employees who wish to get invoices or other documents from shipments stored in the warehouse. Special service charges may apply, as outlined in Memorandum D1-2-1, Special Services.

50. Licensees handling imported freight on behalf of carriers and importers must take reasonable measures to ensure that confidentiality regarding their clients’ shipments is maintained at all times.

Building Requirements

51. Sufferance warehouse building requirements will be subject to approval by the local CBSA office and must have, as a minimum:

(a) a storage area with access from the exterior of the building provided by a freight door;
(b) a heated office area and an examining area or a combined office and examining room for use by CBSA examiners, where applicable. The office and examining room must be protected from the elements. If the warehouse is serviced by the CBSA on a call-out or part-time basis, the operator need only provide the use of an office when required by CBSA officials; and
(c) a secure depository for CBSA documents, if requested by the CBSA.

52. A separate area exclusively for the storage of in-bond shipments is required in the warehouse building or in the detention compound. In-bond goods must not be co-mingled with domestic goods and access to in-bond goods must be restricted to authorized persons only.

53. If a group of sufferance warehouses is located in a building owned by a person or company other than the applicant, the landlord must provide accommodation, utilities, and furnishings for the CBSA examiners’ office. Individual applicants are required to provide only space, equipment, and a worktable needed for examining goods.

54. When a sufferance warehouse is being constructed, the building must conform exactly to the original plans submitted to the CBSA unless the CBSA has given previous approval to deviate from the original plans.

Building Modifications

55. Licensees must get approval from the CBSA before starting modifications that will affect the sufferance warehouse area. Such modifications would include:

(a) any reduction or expansion affecting the sufferance warehouse including the CBSA office area within the warehouse;
(b) any change affecting freight doors, entrance doors, or windows; and
(c) any change affecting other physical security requirements.

56. The licensee must submit a drawing showing the proposed changes to the local CBSA office. An amended application form is not normally required unless an extension to the warehouse structure is proposed.

57. For certain warehouse types, (e.g. BW, SL, SO, SO (CSA)) final approval of proposed changes is given by Headquarters (Operations Branch) on the recommendation of the local CBSA office.

Access Restrictions to Sufferance Warehouse Facilities

58. In accordance with subsection 12(2), Customs Sufferance Warehouses Regulations, no person other than the licensee, an employee of the licensee or an employee of a carrier engaged in the delivery of goods to or the removal of goods from the sufferance warehouse, shall enter any place in it where goods are stored, without the written authorization or the attendance of an officer.

Receipt and Refusal of Goods Into the Warehouse

59. The licensee must acknowledge receipt of all imported goods placed in the warehouse upon receipt of the goods from the carrier. This may be done by providing the carrier with a transfer document or endorsing the carrier’s cargo
control document, bill of lading, or other similar document with a signature and date. By acknowledging receipt, the licensee accepts responsibility for the applicable duties and taxes on the imported goods.

60. The licensee may refuse goods that are brought to the warehouse for safekeeping if storage is being requested by or on behalf of a person who has an unpaid account for storage fees at the warehouse.

Storage of Firearms and Other Weapons

61. Under the **Firearms Act**, a sufferance warehouse licensee will be required to possess a carrier licence or a business firearms licence to store firearms, prohibited ammunition, prohibited devices or prohibited weapons. The Registrar of Firearms is responsible for issuing carrier licences, and the Chief Firearms Officer of the province or territory where the business will operate is responsible for issuing business firearms licences.

62. Firearms, prohibited ammunition, prohibited devices and prohibited weapons are required to be stored according to the **Storage, Display and Transportation of Firearms and Other Weapons by Businesses Regulations**. The requirements in these Regulations must be applied in addition to current CBSA requirements.

63. The licensee is responsible for immediately informing the CBSA if the office of the Registrar or the Chief Firearms Office revokes their carrier licence or a business firearms licence. Memorandum 19-13-2, **Importing and Exporting Firearms, Weapons, and Devices**, the **Customs Tariff**, **Criminal Code**, **Firearms Act**, and **Export and Import.**

Alteration of Goods

64. To facilitate the removal of goods from a sufferance warehouse for further transport, under the Regulations, goods may be manipulated, unpacked, packed, altered or combined with other goods while in a sufferance warehouse only for the purpose of:

   (a) stamping the goods, if the goods consist of imported raw leaf tobacco or imported tobacco products that are placed in the sufferance warehouse in accordance with section 39 of the **Excise Act, 2001**;

   (b) marking the goods, if the goods consist of special containers of spirits or wine, imported by an excise warehouse licensee, that are placed in the sufferance warehouse in accordance with section 80 or 85 of the **Excise Act, 2001**; or

   (c) marking the goods, if the goods consist of goods in respect of which any regulations made under paragraph 19(10a) of the **Customs Tariff** apply.

65. Each request must be approved by the local CBSA office.

Record Keeping – Open and Closed

66. Under section 3.1 of the **Imported Goods Records Regulations**, licensees must maintain an open and a closed file for all imported goods delivered to and removed from their warehouse.

67. The CBSA document used to report the goods into the warehouse, such as the licensee’s copy of Form A8A, **Cargo Control Document**, or an electronic equivalent, must be kept on an open file until an acquittal is received from the CBSA authorizing the removal of the goods from the warehouse.

68. Sufferance warehouse licensees may not release goods from their warehouse until they are in receipt of one of the following:

   (a) the original or facsimile CBSA-stamped delivery authority copy of the cargo control document; or

   (b) a Release Notification System (RNS) message received directly from the system as an RNS participant; or

   (c) an RNS message received through the intermediary of a dedicated service provider.

**Note:** Option (a) does not apply in situations where the importer/broker has used an Electronic Data Interchange (EDI) service option.

69. Where a Value Added Network (VAN) or Internet connection for RNS is not viable for a licensee, a dedicated service provider can receive the release notification electronically and give a facsimile copy to the licensee for release and record-keeping purposes. However, the service provider must provide a letter of authorization from the licensee to receive RNS on their behalf. A sample letter of authorization can be found in the RNS Participants Requirements Document (PRD), which is available from the Electronic Commerce Unit of the CBSA’s Systems Operations and Business Support Division by calling 1-888-957-7224 or by contacting the ECU at www.cbsa.gc.ca under “eservices/ecd”.

70. Release notification for certain types of shipments, for example bulk mail, will continue to be paper-based as they are not processed through the Accelerated Commercial Release Operations Support System (ACROSS) and no RNS is generated. Other exceptions include sufferance warehouses located at a true non-terminal office (i.e. not automated for release in ACROSS) where RNS is not possible; and Type SH sufferance warehouses that are used exclusively for the storage of used household goods and personal effects.
71. The licensee must keep records of release documents or data in a closed file for possible future reference and audit.

72. The licensee must keep all records for six years from the date that the goods were removed from the warehouse. The records must be stored at the sufferance warehouse facility. Licensees wishing to store their records at another location must get permission from the CBSA district manager. Records may be microfilmed provided the conditions in Memorandum D17-1-21, Maintenance of Records in Canada by Importers, are met.

73. The CBSA accepts computer-generated printouts for audit purposes if the shipment information can be found through the cargo control numbers. The printout must also include the names of the consignees and details on the quantity and weight of the shipments.

74. When the master cargo control document is acquitted by freight forwarders’ house bills, that is 8000 series advice notes, or by Forms A10, Cargo Control Abstract, the acquittal copy of the master cargo control document must be returned to the licensee with a notation showing the number of house bills or abstracts issued for the shipment. The master cargo control document must be kept on the open file until copies of all 8000 bills or Forms A10 are received. All documents must then be filed in the closed file. More information on these forms can be found in Memorandum D3-3-1.

75. Those responsible for preparing Forms A10 or house bills will provide the licensee with the licensee’s copies of the documents. These documents must be kept on the open file until the CBSA authorizes removal of the shipments.

76. If the shipment is transferred from the original warehouse to the freight forwarder’s warehouse, the licensee’s copies of the house bills will be given to the receiving warehouse licensee.

Unclaimed Goods

77. Under the Customs Sufferance Warehouses Regulations, licensees must provide the CBSA with a list of all goods that are not removed from the sufferance warehouse within the time limits specified in section 15 of the Regulations. The list must be provided on the first business day following the end of the specified time limits. Imported goods remaining in the warehouse beyond the specified time limits will be recorded by the CBSA as unclaimed and will be subject to disposal under the Customs Act.

Warehouse Checks

78. The CBSA conducts periodic warehouse checks to make sure the facility continues to meet the requirements of the Customs Sufferance Warehouses Regulations. The CBSA will suspend or cancel the licence of licensees whose facilities, equipment, or accommodation do not meet the regulatory or operational requirements. The CBSA advises licensees in writing of licence suspensions or cancellations and allows a reasonable period of time to correct deficiencies.

Geographic Boundaries and Minimum Volume Thresholds to Open and Close a Sufferance Warehouse

79. Recognizing that the CBSA regions across Canada have unique operational requirements, decisions by the CBSA to open new SW facilities or close existing facilities should continue to be considered on a case by case basis, taking into account the existing needs of the client balanced against the availability of CBSA personnel to service the location.

80. Specific criteria on minimum volume thresholds and maximum distances are not defined by the CBSA and cannot be standardized on a national basis. Local CBSA officials will continue to apply their discretion in the application of volume and distance thresholds, and strive to ensure consistency in their decisions to licence new SW facilities or close existing facilities, based on their local needs.

Types of Sufferance Warehouses

81. There are five main types of sufferance warehouses: A, B, C, S, and PS.

Type A – General Merchandise

82. An airline, marine, or railway company can operate a Type A sufferance warehouse. This type of warehouse is used for storing imported goods carried in the company’s system. A Type A warehouse may also be operated by a cargo handler acting under contract as an exclusive agent of an airline, marine, or railway company. Type A sufferance warehouses also include those located at a marine wharf and operated by a harbour commission, stevedoring company, or other person who provides equipment, personnel, and other services for unloading and storing imported goods arriving by vessel. Type A warehouses are classified into the following sub-types:

- AA – airline company
- AM – marine company
- AR – railway company including rail yards and bond tracks
- AH – cargo handler for any of the above; and
- AW – harbour commissions, stevedoring companies, and others.

Air Sufferance Warehouses

83. Air carriers must apply to operate a Type AA sufferance warehouse for receiving general merchandise arriving by air if the facility is located on airport property.
and if the CBSA provides service for receiving commercial shipments at the airport.

**Cargo Handler Warehouses**

84. Specific carriers may contract the services of a cargo handler to handle their imported freight. In these cases, the cargo handler is subject to the same rules and regulations as the carrier.

85. A cargo handler must meet the following conditions for approval to operate a Type AH sufferance warehouse:

(a) the cargo handler must act as the exclusive agent for the carrier. Exclusive agent means one cargo handler per carrier within the area of the CBSA office;

(b) a copy of the cargo handling contract containing information as presented in Appendix D is submitted to the CBSA with the application;

(c) the cargo handler owns or leases the warehouse facility. If the facility is leased, the CBSA may request a copy of the lease agreement; and

(d) shipments transported by the carrier and consigned to deconsolidators and freight forwarders must be transferred through the cargo handler’s warehouse.

86. Cargo handlers may not operate as a consolidator, deconsolidator, or freight forwarder. However, they may provide a cargo handling service on behalf of consolidators, deconsolidators, and freight forwarders if they have a written agreement to do so. When requested, cargo handlers must provide a copy of the agreement to the CBSA.

87. The CBSA must be given copies of any amendments to the cargo handling contract and, if applicable, confirmation that the contract has been renewed.

88. Cargo handlers must advise the CBSA in writing when a contract is terminated. The sufferance warehouse licence may be cancelled if the cargo handler does not have a cargo-handling contract with a carrier.

**Rail Sufferance Warehouses**

89. Railway carriers must apply for a Type AR rail sufferance warehouse licence for each company yard in the area of a CBSA office where vehicles containing imported goods are held until the CBSA releases the goods. Specific tracks within the yard may be designated for this purpose.

90. If warehouse facilities are not available within the company yard, the CBSA may ask the railway carrier to relocate a shipment to a suitable designated area for examination. If there is no suitable area within the company yard, the shipment will be relocated to a sufferance warehouse.

91. **Requirements and restrictions for the operation of warehouse types AA, AM, AR, AH and AW are:**

(a) Warehouse Type: AA

- Delivery requirement: direct delivery permitted
- Commodity type: general merchandise
- Mode: air; rail (export only); marine (export only); highway (export only)
- Deconsolidation/consolidation: no
- Application type: E400
- Serviceability: on-site
- Delegated licensing authority: region
- Other restrictions: located on-site at airport

(b) Warehouse Type: AM

- Delivery requirement: direct delivery permitted
- Commodity type: general merchandise
- Mode: marine; air (export only); rail (export only); highway (export only)
- Deconsolidation/consolidation: no
- Application type: E400
- Serviceability: on-site
- Delegated licensing authority: region
- Other restrictions: may store intact containers for export only

(c) Warehouse Type: AR

- Delivery requirement: direct delivery permitted
- Commodity type: general merchandise
- Mode: air, rail, marine, highway
- Deconsolidation/consolidation: no
- Application type: E400
- Serviceability: on-site at the discretion of the region
- Delegated licensing authority: region

(d) Warehouse Type: AH

- Delivery requirement: direct delivery permitted
- Commodity type: general merchandise
- Mode: air; rail (export only); marine (export only), highway (export only, transborder)
- Deconsolidation/consolidation: no
- Application type: E400
- Serviceability: on-site
- Delegated licensing authority: region
- Other restrictions: located on-site at airport/exclusive agent for the carrier

(e) Warehouse Type: AW

- Delivery requirement: direct delivery permitted
- Commodity type: general merchandise
- Mode: marine; air (export only); rail (export only); highway (export only)
- Deconsolidation/consolidation: no
- Application type: E400
- Serviceability: on-site
- Delegated licensing authority: region
- Other restrictions: may store intact containers for export only.
Type B – General Merchandise

92. A Type B sufferance warehouse is used to store imported goods that arrive by highway in commercial vehicles. Type B warehouses are classified into the following sub-types:

BW – for imported goods deposited by highway carriers;
BL – operated by highway carrier;
BL Off-site – operated by highway carriers for containerized freight only.

Highway Sufferance Warehouses

93. The CBSA restricts the number of Type BW highway sufferance warehouses to one within the area of a CBSA office. However, the CBSA may consider licensing additional warehouses under the following conditions:

(a) the volume of commercial highway traffic processed at the CBSA office exceeds 40,000 shipments a year over a sustained period as determined by the Minister;
(b) the CBSA is able to provide service to the newly proposed facility;
(c) the applicant demonstrates the ability to attract enough shipments to justify providing a CBSA officer on a full-time basis; and
(d) the applicant is prepared to fund the installation and maintenance of computer terminals and transmission lines as required by the CBSA.

94. The CBSA will not normally approve a licence to operate a Type BW sufferance warehouse for receiving general merchandise arriving by commercial vehicles at border locations as they are already serviced by frontier examining warehouses. Exceptions may be made if the frontier examining warehouse is unsuitable for storing and examining commercial shipments or if the volume of traffic justifies licensing a highway sufferance warehouse.

95. If the Minister determines that a new or an additional Type BW sufferance warehouse is required, applications will be invited through the issuance of a Customs Notice. All applications must be submitted in triplicate on Form E400B, Application for Licence to Operate a Customs Highway Sufferance Warehouse, (see Appendix B) to the CBSA office indicated in the advertisement.

96. The CBSA will issue a licence to the successful applicant once all requirements are met and advise all applicants in writing of the Minister’s decision.

97. Once a Type BW licence has been issued in an area, the CBSA will not consider applications for additional sufferance warehouse licences for at least two years unless otherwise directed by the Minister.

Type BL

98. Type BL sufferance warehouses are operated by a bonded highway carrier leasing space within a BW warehouse to store imported goods carried in the bonded highway carrier’s system, such as goods carried under the carrier code assigned by the CBSA.

Type BL Off-Site

99. Type BL off-site sufferance warehouse licences are issued if the following conditions are met:

(a) the cargo is transported in containers;
(b) appropriate container lifting equipment is available at the warehouse. This equipment must have the capability of lifting on and off 6 and 12 meter (20 and 40 foot) containers, up to a maximum weight of 45,360 kilograms (100,000 pounds);
(c) the Type BW sufferance warehouse in the area lacks adequate equipment or space to ground the containers;
(d) the off-site warehouse is within a reasonable distance of the CBSA office or Type BW highway sufferance warehouse, as determined by the CBSA;
(e) if the CBSA wishes to examine goods, the carrier must return them to a Type BW highway sufferance warehouse. A separate written agreement is required between each Type BW highway sufferance warehouse licensee and each off-site warehouse; and
(f) all other licensing requirements as specified in Parts 1 and 2 of this memorandum are met.

100. Requirements and restrictions for the operation of warehouse types BW, BL and BL Off-site are:

(a) Warehouse Type: BW

Delivery requirement: direct delivery permitted
Commodity type: general merchandise
Mode: rail, marine, highway
Deconsolidation/consolidation: no
Application type: E400B
Serviceability: on-site
Delegated licensing authority: HQ
Other restrictions: public facility – one per port

(b) Warehouse Type: BL

Delivery requirement: direct delivery permitted
Commodity type: general merchandise
Mode: highway
Deconsolidation/consolidation: no
Application type: E400
Serviceability: on-site
Delegated licensing authority: region
Other restrictions: located on-site at BW

(c) Warehouse Type: BL Off-site
Delivery requirement: direct delivery permitted
Commodity type: general merchandise
Mode: highway
Deconsolidation/consolidation: no
Application type: E400
Serviceability: on-site at the discretion of the region
Delegated licensing authority: region
Other restrictions: containerized freight only

Type C – General Merchandise

101. Type C sufferance warehouses are operated by a third party for the storage, deconsolidation and sorting of imported shipments. They are also used for the consolidation of shipments according to their destination. Type C sufferance warehouses are classified into the following sub-type:

   CW – operated by a consolidator, deconsolidator, bonded freight forwarder or customs broker.

Type CW – Sufferance Warehouses

102. A Type CW sufferance warehouse licence will be issued if the applicant meets all of the regulatory requirements including volume of business, financial stability, physical structure, and location of the building. The CBSA may reject any application if the proposed facility is not located within a reasonable distance of locations where CBSA commercial service is currently provided, as determined by the CBSA. The application may also be rejected if the CBSA determines that providing service to the proposed facility will adversely affect service levels at other approved locations.

103. At locations where the CBSA will provide service on a full-time basis, the applicant must be prepared to fund the installation and maintenance of computer terminals and transmission lines as required by the CBSA.

104. If the CBSA is unable to provide service directly to these warehouses, operators are required to arrange for an existing sufferance warehouse to handle the goods requiring examination. These arrangements are subject to approval by the CBSA.

105. Regional officials will determine where release documents will be processed in their region.

106. The CBSA may consider an application for a licence to operate a Type CW sufferance warehouse that is not located on airport property if the CBSA is able to provide service. Approval is also subject to the following conditions:

(a) each CBSA region will decide if there is a need to place geographical restrictions on the location of off-airport warehouses;
(b) import shipments must be handled through a primary air sufferance warehouse of the applicant’s choice before being moved to off-airport property;
(c) where the CBSA is unable to provide service directly to these off-airport warehouses, operators must make arrangements, subject to the CBSA approval, with an existing sufferance warehouse to handle the goods requiring CBSA examination; and
(d) regional CBSA officials will determine where release documents will be processed in their region.

107. Requirements and restrictions for operating a type CW sufferance warehouse are:

   Warehouse Type: CW
   Delivery requirement: direct delivery not permitted – must report through primary warehouse – exceptions overland movement, transborder and in-transit sea-air direct
   Commodity type: general merchandise
   Mode: air, rail, marine, highway
   Deconsolidation/consolidation: yes
   Application type: E400C
   Serviceability: on-site at the discretion of the region
   Delegated licensing authority: region
   Other restrictions: operated by a third party for storage/consolidation/deconsolidation/sorting.

Type S – Specific Classes of Goods

108. A Type S sufferance warehouse is one operated by a person or persons for the storage of specific classes of imported goods arriving by any mode of transportation. Type S sufferance warehouses are classified into the following sub-types:

   SF – perishable goods, e.g. fruits and vegetables, fresh meat, fish, poultry, flowers, human plasma, etc.
   SH – used household goods and personal effects;
   SL – provincial liquor jurisdictions;
   SO – other specific classes of goods as specified on the warehouse licence. Some examples include bulk and liquid products, products used in the oil drilling industry, and lumber.
   SO (CSA) – EDI-LTL goods transported by CSA carriers.

Type SO – (CSA) Sufferance Warehouses

109. A Type SO (CSA) Sufferance warehouse will be issued if the applicant meets the regulatory requirements, as well as the requirements of the CSA program. See Memorandum D3-1-7, Customs Self Assessment Program for Carriers, for
information on CSA program requirements. If the CBSA is unable to provide service directly to these warehouses, operators will be required to backhaul shipments requiring examination to an existing sufferance warehouse. When a backhaul arrangement is being used, the applicant will not be required to meet the examination requirements outlined in section 11(b), (c) of the Customs Sufferance Warehouses Regulations. These arrangements are subject to approval by the CBSA. However, the CBSA may reject any application if the proposed facility is not located within a reasonable distance of locations where commercial service is currently provided, as determined by the CBSA.

110. Requirements and restrictions for operating warehouse types SF, SH, SO and SO (CSA) are:

(a) Warehouse Type: SF
Delivery requirement: direct delivery permitted
Commodity type: perishable goods, e.g. fruits and vegetables, fresh meat, fish, poultry, flowers, human plasma, etc.
Mode: air, rail, marine, highway
Deconsolidation/consolidation: no
Application type: E400
Serviceability: on-site
Delegated licensing authority: region

(b) Warehouse Type: SH
Delivery requirement: direct delivery permitted
Commodity type: household goods and personal effects
Mode: air, rail, marine, highway
Deconsolidation/consolidation: no
Application type: E400
Serviceability: on-site
Delegated licensing authority: region

(c) Warehouse Type: SL
Delivery requirement: direct delivery permitted
Commodity type: specific
Mode: air, rail, marine, highway
Deconsolidation/consolidation: no
Application type: E400
Serviceability: on-site
Delegated licensing authority: Headquarters
Other restrictions: operated by Provincial liquor jurisdictions

(d) Warehouse Type: SO
Delivery requirement: direct delivery permitted
Commodity type: specific commodities, including bulk and liquid products, products used in the oil drilling industry, and lumber
Mode: air, rail, marine, highway
Deconsolidation/consolidation: no
Application type: E400
Serviceability: on-site
Delegated licensing authority: Headquarters

(e) Warehouse Type: SO (CSA)
Delivery requirement: direct delivery permitted
Commodity type: specific
Mode: highway
Deconsolidation/consolidation: no
Application type: E400
Serviceability: on-site at the discretion of the region
Delegated licensing authority: Headquarters
Other restrictions: CSA carrier/EDI-LTL

Type PS – Private Railway Siding

111. Type PS sufferance warehouses are railway sidings owned or operated by an importer where carloads of imported goods are held pending release by the CBSA.

112. The following conditions must be met before an application to operate a Type PS private railway siding will be approved:

(a) the location is within an area serviced by the CBSA;
(b) the CBSA is able to provide service; and
(c) full carloads are shipped on one rail cargo control document and the goods are consigned to the importer with the private siding privilege.

113. For Type PS warehouses, you must submit your application with the following:

(a) a site plan of the property showing the location of the siding within the company yard;
(b) a letter confirming that full carloads will be shipped on one rail cargo control document and that the goods will be consigned to the importer with the private siding privilege; and
(c) security as required under paragraph 4(1) of the Customs Sufferance Warehouses Regulations or confirmation that security will be provided upon receipt of the licence.

114. The “Sub-Leasing of Sufferance Warehouse” Section Licensing of Sufferance Warehouses and the “Building Requirements” and the “Building Modifications” Sections – Sufferance Warehouse Requirements do not apply to private railway sidings. The application process and other requirements for licensing sufferance warehouses can be found in this memorandum.

115. Requirements and restrictions for operating warehouse Type PS are:

Warehouse Type: PS
Delivery requirement: direct delivery permitted
Commodity type: general merchandise
Mode: rail
Deconsolidation/consolidation: no
Application type: E400
116. In all cases where the CBSA does not provide on-site service for examinations, operators will be required to make arrangements, subject to CBSA approval, with an existing sufferance warehouse for the handling of goods requiring examination.

**Penalty Information**

117. A sufferance warehouse licensee is responsible to the Government of Canada for the safekeeping of all goods stored in the warehouse pending their entry into the economy of Canada or lawful removal. The licensee is liable for all duties and taxes assessed on the goods unless the licensee can produce the goods or show to the satisfaction of CBSA officials that the goods have been duly entered into Canada, lawfully removed from the warehouse, or destroyed while in the warehouse.

118. Licensees will be subject to penalties under the *Customs Act* for failing to meet regulatory requirements. For a listing of Administrative Monetary Penalties (AMPS) please see Memorandum D22-1-1.

**Monitoring**

119. The CBSA monitors licensed sufferance warehouse facilities on an ongoing basis to ensure that all regulatory and program requirements are met.

**Additional Information**

120. For more information concerning this memorandum, please contact:

Manager  
Assessment and Licensing Division  
Trade Programs and CARM Directorate  
Programs Branch  
Canada Border Services Agency  
150 Isabella Street, 10th Floor  
Ottawa ON K1A 0L8
### APPENDIX A

**APPLICATION FOR LICENCE TO OPERATE A CUSTOMS SUFFERANCE WAREHOUSE**

<table>
<thead>
<tr>
<th>Form E400</th>
<th>APPLICATION FOR LICENCE TO OPERATE A CUSTOMS SUFFERANCE WAREHOUSE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>DEMANDE D’AGRÉMENT POUR L’EXPLOITATION D’UN ENTREPÔT D’ATTENTE DE DOUANE</td>
</tr>
</tbody>
</table>

1. Application for licence
   - Demande d’agrément

2. Amendment(s) to field(s)
   - Modifications à la (aux) zone(s)

3. Company name - Nom de la société

4. Head office address - Adresse du bureau central

5. Postal/ZIP code - Code postal/ZIP code

6. Name and title of contact(s) - Nom et titre du ou des personnes-ressources

7. Telephone No. - N° de téléphone

8. Security information - Renseignements relatifs à la garantie
   - Surty bond
   - Cautainment of guarantee
   - Government of Canada bond
   - Other (specify)

9. Bond No. - N° de cautionnement

10. Amount - Montant

11. Name and address of guarantee company - Nom et adresse de la société de cautionnement

12. Premises - Emplacement
   - Owned by applicant
   - Leased by applicant

13. Distance from customs office - Distance du bureau de douane

14. Warehouse address - Adresse de l’entrepôt

15. Postal code - Code postal

16. Warehouse operator - Entreprise

17. Canadian point(s) of entry - Point(s) d’entrée canadien(s)

18. Mode of transportation from foreign country to Canada - Mode de transport de l’étranger au Canada

19. Name of lessor - Nom du bailleur

20. Type of goods to be warehoused - Genre de marchandises qui devront être entreposées
   - General merchandise
   - Tobacco products
   - Spirits
   - Firearms, weapons, ammunition or prohibited devices
   - Other (specify)

21. Cargo control document to warehouse - Document de contrôle du fret à l’entrepôt

22. Goods are for - Marchandises doivent être
   - Clearance
   - Furtherance
   - Export

23. Number of bays/doors - Nombre de quais/portes

24. Mode of transportation to warehouse - Mode de transport à l’entrepôt

25. Goods are for - Marchandises doivent être
   - Clearance
   - Furtherance
   - Export

We hereby certify that all information provided with this application is true and should be granted a licence to operate a customs sufferance warehouse. We will conform with all the provisions of the customs and excise laws and regulations, requirements and procedures for the operation for a customs sufferance warehouse.

We certify that, par la présente, que les renseignements fournis sur cette demande sont véridiques et que si l’obtenons un agrément pour l’exploitation d’un entrepôt d’attente de douane, je respecterai les règles de douane et de l’accès et toutes les lois, les réglements de douane et de l’accès et toutes les exigences et les procédures pour l’exploitation d’un entrepôt d’attente.

Signature of applicant - Signature du demandeur

Title - Titre

Date

Do not use this area - N’inscrivez rien ici

**Note:** This does not constitute a valid licence.

*La présente demande ne constitue pas un agrément valide.*
<table>
<thead>
<tr>
<th>Field</th>
<th>INSTRUCTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Indicate with a checkmark (✓) if the application is for an original licence.</td>
</tr>
<tr>
<td>2</td>
<td>Indicate amendments by referring to field numbers.</td>
</tr>
<tr>
<td>3</td>
<td>The legally registered name of the company as shown on the security posted and, in the case of limited companies, as shown on the corporate seal.</td>
</tr>
<tr>
<td>4, 5</td>
<td>The full mailing address of the corporate head office including the postal or zip code. This address will be used for all correspondence concerning the application and, after authorization is granted, all correspondence concerning the operations of the company. Provide the name, title, and telephone number of the person(s) who should be contacted in regards to the general operations of the company. If the address(es) differs from the head office address, provide the address(es). Use an additional page if necessary.</td>
</tr>
<tr>
<td>6, 7</td>
<td>Security Information</td>
</tr>
<tr>
<td>8</td>
<td>Indicate with a checkmark (✓) if a surety bond from a guarantee company or financial institution is posted as security.</td>
</tr>
<tr>
<td>9</td>
<td>Indicate with a checkmark (✓) if Government of Canada bonds are posted as security. Where an applicant has chosen to submit Government of Canada bonds, Form Y76 is to be completed and submitted with the bonds and this application. Form Y76 may be obtained from any customs office.</td>
</tr>
<tr>
<td>10</td>
<td>Indicate with a checkmark (✓) if security other than a surety or Government of Canada bonds is posted. Identify the type of security being posted, i.e., cash or certified cheque.</td>
</tr>
<tr>
<td>11</td>
<td>When surety bonds are posted as security, provide the full, legally registered name of the guarantee company or financial institution which issued the bond. Where applicable, provide the head office address of the guarantee company or financial institution. If not known, leave blank.</td>
</tr>
<tr>
<td>12</td>
<td>Where applicable, indicate the bond number of the surety bond.</td>
</tr>
<tr>
<td>13</td>
<td>Provide the amount of security.</td>
</tr>
<tr>
<td>14, 15</td>
<td>The full mailing address of the warehouse including the postal code.</td>
</tr>
<tr>
<td>16</td>
<td>Indicate the name of the company operating the warehouse, if different from field 4.</td>
</tr>
<tr>
<td>17</td>
<td>Place a checkmark (✓) in the appropriate box.</td>
</tr>
<tr>
<td>18</td>
<td>Metres/kilometres or yards/miles.</td>
</tr>
<tr>
<td>19</td>
<td>Provide name of lessor, if applicable.</td>
</tr>
<tr>
<td>20</td>
<td>Indicate type of goods, i.e., general merchandise, tobacco products, spirits, firearms, weapons, ammunition, or prohibited devices, specific class of goods (CSA-LTL), household goods and personal effects, bulk and liquid products, etc.).</td>
</tr>
<tr>
<td>21</td>
<td>Indicate type of cargo control document the goods will move on to warehouse, i.e., airwaybill, rail biling, highway, or marine bill, freight forwarders' house bills.</td>
</tr>
<tr>
<td>22</td>
<td>Indicate point(s) of entry into Canada.</td>
</tr>
<tr>
<td>23, 24</td>
<td>Indicate applicable mode, i.e., air, rail, highway or marine.</td>
</tr>
<tr>
<td>25</td>
<td>Indicate number of bays.</td>
</tr>
<tr>
<td>26</td>
<td>Place a checkmark (✓) in the appropriate box(es).</td>
</tr>
</tbody>
</table>

The completed application in triplicate and supporting documentation must be submitted to the customs office having jurisdiction over the area where the warehouse is located.

<table>
<thead>
<tr>
<th>Zone</th>
<th>INSTRUCTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cochez (✓) s'il s'agit d'une demande d'agrément originale ou initiale.</td>
</tr>
<tr>
<td>2</td>
<td>Indiquez les modifications en faisant mention des numéros de zone.</td>
</tr>
<tr>
<td>3</td>
<td>La raison sociale dûment enregistrée de la société indiquée sur la garantie déposée et, dans le cas des sociétés à responsabilité limitée, indiquée sur le sceau institutionnel.</td>
</tr>
<tr>
<td>4, 5</td>
<td>Adresse postale complète du bureau central y compris le code postal ou zip code. Celle adresse sera utilisée pour toute correspondance concernant la demande et après que l'autorisation aura été accordée, toute correspondance concernant les opérations de la société.</td>
</tr>
<tr>
<td>6, 7</td>
<td>Donnez le nom, titre et numéro de téléphone de la ou des personnes qui doivent être contactées concernant les opérations générales de la société. Si la ou les adresses diffèrent de celle du bureau central, donnez la ou les adresses. Utilisez une page supplémentaire au besoin.</td>
</tr>
</tbody>
</table>

Information concernant la garantie |
| 8    | Cochez (✓) s'il s'agit d'un cautionnement provenant d'une société de cautionnement ou institution financière. |
| 9    | Cochez (✓) si des obligations du gouvernement canadien sont déposées à titre de garantie. Lorsqu’un demandeur a choisi de remettre des obligations du gouvernement canadien à titre de garantie, il lui doit remplir le formulaire Y76 et le présenter avec les obligations et la présente demande. Le formulaire Y76 peut être obtenu de n’importe quel bureau de douane. |
| 10   | Cochez (✓) si c’est un autre cautionnement qu’un cautionnement de garantie ou qu’une obligation du gouvernement canadien qui est déposée. Préciser le genre de garantie qui est déposé, c’est-à-dire espèces ou chèque visé. |
| 11   | Lorsque des cautionnements de garantie sont déposés, donnez au complet la raison sociale dûment enregistrée de la société de cautionnement ou institution financière où le cautionnement a été émis. S’il y a lieu, indiquer l’adresse du bureau central de la société de cautionnement ou institution financière. Si l’adresse n’est pas connue, laissez en blanc. |
| 12   | S’il y a lieu, indiquer le numéro du cautionnement de garantie. |
| 13   | Indiquez le montant de la garantie. |
| 14, 15| Adresse postale complète de l’entrepôt y compris le code postal. |
| 16   | Indiquez le nom de la compagnie qui exploite l’entrepôt, si ce nom diffère de celui à la zone 4. |
| 17   | Cochez (✓) la case appropriée. |
| 18   | Mètres/kilomètres ou verges/milles. |
| 19   | Donnez le nom du bailleur, s’il y a lieu. |
| 20   | Indiquez le genre de marchandises, c’est-à-dire marchandises générales, produits du tabac, spiritueux, armes à feu, armes, munitions ou matériel prohibé, catégorie particulière de marchandises (PAD-EDC, effets personnels et domestiques, produits en vrac et liquides, etc.). |
| 21   | Indiquez le genre de document de contrôle du têt sous lequel les marchandises seront acheminées à l’entrepôt, c’est-à-dire le nombre de quai aérien, ferroviaire, grand-route ou maritime, ou papier creux de transitaire. |
| 22   | Indiquez le point(s) d’entrée au Canada. |
| 23, 24| Indiquez le mode approprié, c’est-à-dire aérien, ferroviaire, grand-route ou maritime. |
| 25   | Indiquez le numéro de quais. |
| 26   | Cochez (✓) la ou les cases appropriées. |
Application for Licence to Operate a Customs Highway Sufferance Warehouse
INTRODUCTION

The application package consists of the application form E400 and schedules A through D. The application form E400 as well as all schedules must be completed in detail and submitted in exact triplicate, together with all required documentation by the closing date for the receipt of applications. Applications should be forwarded to the address of the Canada Border Services Agency (CBSA) office indicated in the public call for applications.

Applications and/or additional information postmarked after the closing date for receipt of applications will not be eligible for consideration.

Applications not fully completed as to certification, schedules or required documentation will not be recommended for further consideration.

Responsibilities of the Canada Border Services Agency (CBSA)

The CBSA is responsible for the calling of applications for specified locations by way of advertisements, for receiving, analysing and processing applications, and for making recommendations to the Minister of Public Safety.

After licensing by the Minister, the CBSA monitors and controls the ongoing operation of the highway sufferance warehouses.

Responsibilities of the Applicants

Applicants are responsible for:

— Ensuring that they meet all the qualifying criteria for the operation of a highway sufferance warehouse;

— The selection of a suitable site for the highway sufferance warehouse. They are solely responsible for making all the necessary arrangements for the lease, purchase or construction of a suitable building or space and also for the lease or purchase of the land;

— The completion of the application package and the submission of the package together with all required documentation to the CBSA on or before the closing date for the receipt of applications for the site applied for. Registered mail or courier service is recommended;

— The accuracy and full disclosure of all information required in the application package.

The successful applicants may be responsible for the cost of providing full time customs service to the sufferance warehouses.
**APPLICATION FOR LICENCE TO OPERATE A CUSTOMS SUFFERANCE WAREHOUSE**

1. ☐ Application for Licence  
   2. ☐ Amendment(s) to Field(s)

3. **Company Name**

4. **Head Office Address**

5. **Postal — Zip Code**

6. **Name and Title of Contact(s)**

7. **Telephone No.**

8. ☐ Surety Bond  
   9. ☐ Government of Canada Bond  
   10. ☐ Other (Specify)

11. **Name and Address of Guarantee Company**

12. **Bond No.**

13. **Amount**

14. **Warehouse Address**

15. **Postal Code**

16. **Warehouse Operator**

17. **Premises**  
   ☐ Owned by Applicant  
   ☐ Leased by Applicant

18. **Distance from Customs Office**

19. **Name of Lessor**

20. **Type of goods to be warehoused**  
    ☐ General merchandise  
    ☐ Tobacco products  
    ☐ Spirits  
    ☐ Firearms, weapons, ammunition or prohibited devices *

   ☐ Specific class of goods (specify)

* Note: Copy of Carrier or Business Licence must be submitted with application.

21. **Cargo control document to warehouse**

22. **Canadian point(s) of entry**

23. **Mode of transportation from foreign country to Canada**

24. **Mode of transportation to warehouse**

25. **Number of bays/driveways**

26. **Goods are for**  
   ☐ Clearance  
   ☐ Furtherance  
   ☐ Export

**We hereby certify that all information provided with this application is true and should we be granted a Licence to operate a Customs Sufferance Warehouse, we will conform with all the provisions of the Customs and Excise Laws and Regulations, Requirements and Procedures for the Operation of a Customs Sufferance Warehouse.**

______________________________  ________________________________  ________________________________
Signature of Applicant  Title  Date

---

**DO NOT USE THIS AREA**

☐ Premises Examined  ☐ Meets Requirements  ☐ Recommended for Approval  ☐ Not Recommended for Approval  

☐ Does Not Meet Requirements  

______________________________  ________________________________  ________________________________
Authorized Signature  Date  Date

☐ Approved  ☐ Not Approved  

______________________________  ________________________________
Licence No.  For Minister of Public Safety  Date  Date

---

E400 (07)  

Note: This does not constitute a valid licence.
INSTRUCTIONS

Field

1. Indicate with a checkmark (✓) if the application is for an original licence.

2. Indicate amendments by referring to field numbers.

3. The legally registered name of the company as shown on the security posted and, in the case of limited companies, as shown on the corporate seal.

4. The full mailing address of the corporate head office including the postal or zip code. This address will be used for all correspondence concerning the application, and, after authorization is granted, all correspondence concerning the operations of the company.

5. When security is posted, including cash or certified cheque.

6. When security is posted, provide the full, legally registered name of the guarantee company or financial institution.

7. If issued the bond. Where applicable, provide the head office address of the guarantee company or financial institution. If not known, leave blank.

8. Where applicable, indicate the bond number of the surety bond.

9. Provide the amount of security.

10. The full mailing address of the warehouse including the postal code.

11. Indicate the name of the company operating the warehouse, if different from Field 3.

12. Place a checkmark (✓) in the appropriate box.

13. Meters/Kilometers or Yards/Miles

14. Provide name of lessor, if applicable.

15. Indicate type of goods, i.e., general merchandise, tobacco products, spirits, firearms, weapons, ammunition, or prohibited devices, specific class of goods (CSS-LTL, household goods and personal effects, bulk and liquid products, etc.).

16. Indicate type of cargo control document the goods will move on to warehouse, i.e., air waybill, rail billing, highway or marine bill, freight forwarders’ house bills.

17. Indicate point(s) of entry into Canada.

18. Indicate applicable mode, i.e., air, rail, highway or marine.

19. Indicate number of bays.

20. Place a checkmark (✓) in the appropriate box(es).

The completed application in triplicate and supporting documentation must be submitted to the Customs office having jurisdiction over the area where the warehouse is located.
### SITE AND BUILDING PROPOSALS

#### SITE
Supply detailed plans drawn to scale showing an overview of the area and the location of:
- Warehouse building;
- Detention compound or parking area.

Location relative to major transportation routes

#### BUILDING
Supply detailed plans of the building drawn to scale indicating the location of:
- Truck bays and docks;
- All partitions, doors, windows, stairs, etc.;
- Customs office and examining area;
- Telephones, lights and sources of heat in the Customs office and examining area;
- Computer terminals and transmission lines;
- Washroom facilities;
- Handicap facilities.

<table>
<thead>
<tr>
<th>Dimensions</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Building</td>
<td>Customs Office</td>
</tr>
<tr>
<td>Sufferance Area</td>
<td>Examination Area</td>
</tr>
</tbody>
</table>

**Type of Construction (steel, concrete, etc.)**

**Security Systems/Safety Equipment (locks, windows, sprinkler system, etc.)**

**Personnel and Equipment for the handling of goods for examination by Customs**

**Other**

Note: Indicate if site and building are existing or planned.
FINANCIAL STABILITY

Where there is significant income from operating business(es), applicants should provide a current audited financial statement with an auditor’s report prepared by a chartered accountant. For all other applicants the following should be completed and audited by an independent chartered accountant and accompanied by the auditor’s report.

STATEMENT OF NET WORTH OF: ____________________________ AS AT ____________________________

<table>
<thead>
<tr>
<th>Assets</th>
<th>Name</th>
<th>Cost</th>
<th>Date</th>
<th>Market Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Term Deposits</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Accounts Receivable</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Marketable Investments</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Real Estate Investments</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Other Investments</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Loans and Notes Receivable</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Personal Property</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Pension Plan Contributions and Cash Surrender Value of Life Insurance</td>
<td></td>
<td>$</td>
<td>$</td>
<td></td>
</tr>
<tr>
<td>Fixed Assets</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td>Other Assets</td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td></td>
<td>$</td>
<td></td>
<td>$</td>
</tr>
</tbody>
</table>

| Liabilities                                 |      | $    |      | $            |
| Accounts Payable and Accrued Liabilities     |      | $    |      | $            |
| Bank Overdraft                              |      | $    |      | $            |
| Bank Loans                                  |      | $    |      | $            |
| Other Loans                                 |      | $    |      | $            |
| Mortgage Loans                              |      | $    |      | $            |
| Income Tax (Installments) Payable           |      | $    |      | $            |
| Other Liabilities                           |      | $    |      | $            |
| **Total Liabilities**                       |      | $    |      | $            |

Net Worth (Shareholders’ Equity in the case of a corporation)

| Total Assets Less Total Liabilities         |      | $    |      | $            |

Contingent Liabilities to Others

| Guarantees Outstanding                      |      | $    |      | $            |
| Potential Lawsuits or Financial Claims      |      | $    |      | $            |

| Guarantees or Financial Commitments Obtained from Others | | $ | $ |

| **Total Capital to be Contributed or Invested** |      | $    |      | $            |

Additional Loans, Advances or Equity Contributions that would and could be made to the sufferance warehouse, if required, over and above the initial required Share Capital Contributions

| Additional Loans, Advances or Equity Contributions |      | $    |      | $            |
## FINANCIAL STABILITY

### STATEMENT OF NET WORTH

<table>
<thead>
<tr>
<th>Net Income (Loss) After Expenses</th>
<th>Current Year Forecast</th>
<th>Prior Years</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>Business, Farming, Fishing or Professional Income — Net</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Employment Income — Net</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Pension and Annuity Income — Net</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Rental and Property Income — Net</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Interest Income</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Dividend Income</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Other Investment Income (capital gains and losses)</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Other</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$</td>
<td>$</td>
</tr>
</tbody>
</table>

### Gross Revenues Before Expenses Relative to the Above

| Gross Business, Farming, Fishing or Professional Income | $ | $ | $ | $ |
| Gross Rental or Property Income (i.e., gross rent) | $ | $ | $ | $ |
| **Total** | $ | $ | $ | $ |

### CERTIFICATION

*We certify that the information above is a true and accurate representation of my/our net worth, and hereby authorize whatever credit and other checks which may be required to ensure that the above information is true and accurate.*

<table>
<thead>
<tr>
<th>Signature of Applicant</th>
<th>Title</th>
<th>Date</th>
</tr>
</thead>
</table>

### NOTES:

**APPLICANTS ARE REQUIRED TO SUBMIT CORROBORATING EVIDENCE FROM THIRD PARTIES TO SUBSTANTIATE ITEMS LISTED IN THEIR STATEMENT OF NET WORTH.**

**APPLICANTS ARE ENCOURAGED TO PROVIDE AS MUCH DETAIL AS POSSIBLE TO AID IN THE EVALUATION OF THEIR APPLICATION.**
EMPLOYMENT/BUSINESS EXPERIENCE

This form should be completed by the applicant or by each of the individuals who will be assuming responsibility for the day to day operations of the customs warehouse.

<table>
<thead>
<tr>
<th>Name</th>
<th>Date of birth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td></td>
</tr>
<tr>
<td>Position or role in operation of the warehouse</td>
<td></td>
</tr>
</tbody>
</table>

**Current Employment Profile**

<table>
<thead>
<tr>
<th>Description of your current position or function</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of company</td>
<td></td>
</tr>
<tr>
<td>Type of business</td>
<td></td>
</tr>
<tr>
<td>Position title</td>
<td>Years in this position</td>
</tr>
<tr>
<td>Profile of company</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Your responsibilities</th>
<th></th>
</tr>
</thead>
</table>
**EMPLOYMENT/BUSINESS EXPERIENCE**

Describe any experience you have in the following areas:

1. In dealing with the Canada Border Services Agency (CBSA)

2. In the warehouse industry

3. In the transportation industry (e.g. carrier, freight forwarder)

4. Other business experience
**PRO-FORMA BUSINESS PLAN**

Applicants must provide a detailed business plan containing sufficient information for the Canada Border Services Agency (CBSA) to assess the viability of the proposed warehouse. To this end, the CBSA will require projected volume figures for the number of highway shipments to be received by the warehouse over a three year period. These volumes must be substantiated by corroborating data such as market surveys and letters of intent from potential clients along with an indication as to how the operator intends to capture a share of the market.

In addition to projected volume figures, the applicant must provide a detailed cash flow projection for the same three-year period.

While the application package specifies essential data required for the evaluation process, applicants are encouraged to provide as much information as they feel necessary to support their application.

<table>
<thead>
<tr>
<th>Projected Volume of Shipments</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>DETAILED PROJECTION — YEARLY CASH FLOW</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Receipts</strong></td>
</tr>
<tr>
<td>Year 1</td>
</tr>
<tr>
<td>--------</td>
</tr>
<tr>
<td>Storage Charges</td>
</tr>
<tr>
<td>Rental Income</td>
</tr>
<tr>
<td>Other Services</td>
</tr>
<tr>
<td><strong>Total Receipts</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Disbursements</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Year 1</td>
</tr>
<tr>
<td>--------</td>
</tr>
<tr>
<td>Payroll and Benefits</td>
</tr>
<tr>
<td>Land Rental</td>
</tr>
<tr>
<td>Building Rental</td>
</tr>
<tr>
<td>Equipment Rental</td>
</tr>
<tr>
<td>Advertising</td>
</tr>
<tr>
<td>Licence Fees</td>
</tr>
<tr>
<td>Insurance</td>
</tr>
<tr>
<td>Property and Capital Taxes</td>
</tr>
<tr>
<td>Property Maintenance</td>
</tr>
<tr>
<td>Equipment Maintenance</td>
</tr>
<tr>
<td>Bank and Loan Charges</td>
</tr>
<tr>
<td>Legal and Audit</td>
</tr>
<tr>
<td>Utilities and Fuel</td>
</tr>
<tr>
<td>Office Expenses</td>
</tr>
<tr>
<td>Telephone</td>
</tr>
<tr>
<td>All Other Expenses</td>
</tr>
<tr>
<td><strong>Total Disbursements</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Cash Flow</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Year 1</td>
</tr>
<tr>
<td>--------</td>
</tr>
<tr>
<td>Surplus (Deficit)</td>
</tr>
<tr>
<td>Beginning Cash Balance</td>
</tr>
<tr>
<td>Ending Cash Balance</td>
</tr>
</tbody>
</table>
#APPENDIX C

## FORM E400C

**APPLICATION FOR LICENCE TO OPERATE A CUSTOMS SUFFERANCE WAREHOUSE**

<table>
<thead>
<tr>
<th>1. Application for licence</th>
<th>2. Amendment(s) to field(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>3. Company name - Nom de la société</td>
<td></td>
</tr>
<tr>
<td>4. Head office address - Adresse du bureau central</td>
<td></td>
</tr>
<tr>
<td>5. Postal code - Code postal</td>
<td></td>
</tr>
<tr>
<td>6. Name and title of contact(s) - Nom et titre du ou des personnes-ressources</td>
<td></td>
</tr>
<tr>
<td>7. Telephone No. - N° de téléphone</td>
<td></td>
</tr>
<tr>
<td>8. Security information - Renseignements relatifs à la garantie</td>
<td></td>
</tr>
<tr>
<td>9. Quantity bond - Obligation du gouvernement canadien</td>
<td></td>
</tr>
<tr>
<td>10. Other (specify)</td>
<td></td>
</tr>
<tr>
<td>11. Name and address of guarantor company - Nom et adresse de la société de cautionnement</td>
<td></td>
</tr>
<tr>
<td>12. Bond No. - N° de cautionnement</td>
<td></td>
</tr>
<tr>
<td>13. Amount - Montant</td>
<td></td>
</tr>
<tr>
<td>14. Warehouse address - Adresse de l'entrepôt</td>
<td></td>
</tr>
<tr>
<td>15. Postal code - Code postal</td>
<td></td>
</tr>
<tr>
<td>16. Warehouse operator - Entrepreneur</td>
<td></td>
</tr>
<tr>
<td>17. Premises - Emplacement</td>
<td></td>
</tr>
<tr>
<td>18. Distance from customs office - Distance du bureau de douane</td>
<td></td>
</tr>
<tr>
<td>19. Name of lessor - Nom du bailleur</td>
<td></td>
</tr>
<tr>
<td>20. Type of goods to be warehoused - Genre de marchandises qui doivent être entreposées</td>
<td></td>
</tr>
<tr>
<td>21. Cargo control document to warehouse - Document de contrôle du fret à l'entrepôt</td>
<td></td>
</tr>
<tr>
<td>22. Canadian point(s) of entry - Point(s) d'entrée canadien(s)</td>
<td></td>
</tr>
<tr>
<td>23. Mode of transportation from/to foreign country to Canada - Mode de transport de l'étranger au Canada</td>
<td></td>
</tr>
<tr>
<td>24. Mode of transportation to warehouse - Mode de transport à l'entrepôt</td>
<td></td>
</tr>
<tr>
<td>25. Number of bays/doors - Nombre de quais/porches</td>
<td></td>
</tr>
<tr>
<td>26. Goods are for - Marchandises doivent être</td>
<td></td>
</tr>
<tr>
<td>27. Signature of applicant - Signature du demandeur</td>
<td></td>
</tr>
<tr>
<td>28. Date</td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**
- Copy of Carrier or Business Licence must be submitted with application.
- Cargo control document to warehouse must be presented with the application.
- Signed declaration by the applicant certifying that all information provided is accurate and true.

**Signature of applicant**

---

**Do not use this area - N'inscrivez rien ici**

- Premise examined - Lieux examinés
- Meets requirements - Satisfait aux exigences
- Does not meet requirements - Ne satisfait pas aux exigences
- Recommended for approval - Approbation recommandée
- Not recommended for approval - Approbation non recommandée
- Authorized signature - Signature autorisée
- Approved - Approbée
- Not approved - Refusée
- For Minister of Public Safety - Pour le ministre de la Sécurité publique

---

**Note:** This does not constitute a valid licence.

**Notas:** La présente demande ne constitue pas un agrément valide.
<table>
<thead>
<tr>
<th>Field</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Indicate with a checkmark (✓) if the application is for an original licence.</td>
</tr>
<tr>
<td>2</td>
<td>Indicate amendments by referring to field numbers.</td>
</tr>
<tr>
<td>3</td>
<td>The legally registered name of the company as shown on the security posted, and, in the case of limited companies, as shown on the corporate seal.</td>
</tr>
<tr>
<td>4, 5</td>
<td>The full mailing address of the corporate head office including the postal or zip code. This address will be used for all correspondence concerning the application, and, after authorization is granted, all correspondence concerning the operations of the company. Provide the name, title, and telephone number of the person(s) who should be contacted in regards to the general operations of the company. If the address(es) differs from the head office address, provide the addresses. Use an additional page if necessary.</td>
</tr>
<tr>
<td>6, 7</td>
<td>Security Information: Indicate with a checkmark (✓) if a surety bond from a guarantee company or financial institution is posted as security.</td>
</tr>
<tr>
<td>8</td>
<td>Indicate with a checkmark (✓) if Government of Canada bonds are posted as security. Where an applicant has chosen to submit Government of Canada bonds, Form Y76 is to be completed and submitted with the bonds and this application. Form Y76 may be obtained from any customs office.</td>
</tr>
<tr>
<td>9</td>
<td>Indicate with a checkmark (✓) if security other than a surety bond or Government of Canada bonds is posted as security. Identify the type of security being posted, i.e., cash or certified cheque.</td>
</tr>
<tr>
<td>10</td>
<td>When surety bonds are posted as security, provide the full, legally registered name of the guarantee company or financial institution which issued the bond. Where applicable, provide the head office address of the guarantee company or financial institution. If not known, leave blank.</td>
</tr>
<tr>
<td>11</td>
<td>Where applicable, indicate the bond number of the surety bond.</td>
</tr>
<tr>
<td>12</td>
<td>Provide the amount of security.</td>
</tr>
<tr>
<td>13</td>
<td>The full mailing address of the warehouse including the postal code.</td>
</tr>
<tr>
<td>14, 15</td>
<td>Indicate the name of the company operating the warehouse, if different from field 4. Place a checkmark (✓) in the appropriate box.</td>
</tr>
<tr>
<td>16</td>
<td>Metres/kilometres or Yards/miles.</td>
</tr>
<tr>
<td>17</td>
<td>Provide name of lessor, if applicable.</td>
</tr>
<tr>
<td>18</td>
<td>Indicate type of goods, i.e., general merchandise, tobacco products, spirits, firearms, weapons, ammunition, or prohibited devices, specific class of goods (CSPA-LTL, household goods and personal effects, bulk and liquid products, etc.).</td>
</tr>
<tr>
<td>19</td>
<td>The type of cargo central document the goods will move on to warehouse, i.e., air waybill, rail bill, highway or marine bill, freight forwarders’ house bills.</td>
</tr>
<tr>
<td>20</td>
<td>Indicate point(s) of entry into Canada.</td>
</tr>
<tr>
<td>21</td>
<td>Indicate applicable mode, i.e., air, rail, highway or marine.</td>
</tr>
<tr>
<td>22</td>
<td>Number of as.</td>
</tr>
<tr>
<td>23</td>
<td>Place a checkmark (✓) in the appropriate box(es).</td>
</tr>
<tr>
<td>24</td>
<td>The completed application in triplicate and supporting documentation must be submitted to the customs office having jurisdiction over the area where the warehouse is located.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Zone</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cochez (✓) s'il s'agit d'une demande d'agrement originale ou initiale.</td>
</tr>
<tr>
<td>2</td>
<td>Indiquez les modifications en faisant mention des numéros de zone.</td>
</tr>
<tr>
<td>3</td>
<td>La raison sociale dûment enregistrée de la société indiquée sur la garantie déposée et, dans le cas des sociétés à responsabilité limitée, indiquée sur le sceau institutionnel.</td>
</tr>
<tr>
<td>4, 5</td>
<td>Adresse postale complète du bureau central y compris le code postal ou zip code. Cette adresse sera utilisée pour toute correspondance concernant la demande et après que l'autorisation aura été accordée, toute correspondance concernant les opérations de la société.</td>
</tr>
<tr>
<td>6, 7</td>
<td>Donnez le nom, titre et numéro de téléphone de la ou des personnes qui doivent être contactées concernant les opérations générales de la société. Ceux ou les adresses différent de celui du bureau central, donnez la ou les adresses. Utilisez une page supplémentaire au besoin.</td>
</tr>
</tbody>
</table>

**Information concernant la garantie**

<table>
<thead>
<tr>
<th>Zone</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Cochez (✓) s'il s'agit d'un cautionnement provenant d'une société de cautionnement ou institution financière.</td>
</tr>
<tr>
<td>9</td>
<td>Cochez (✓) si des obligations du gouvernement canadien sont déposées à titre de garantie. Lorsqu’un demandeur a choisi de remettre des obligations du gouvernement canadien à titre de garantie, il lui faut remplir le formulaire Y76 et le présenter avec les obligations et la présente demande. Le formulaire Y76 peut être obtenu de n'importe quel bureau de douane.</td>
</tr>
<tr>
<td>10</td>
<td>Cochez (✓) si c’est un autre cautionnement qu’un cautionnement de garantie ou qu’une obligation du gouvernement canadien qui est déposée. Précisez le genre de garantie qui est déposée, c’est-à-dire espèces ou chèques visé.</td>
</tr>
<tr>
<td>11</td>
<td>Lorsque des cautionnements de garantie sont déposés, donnez au comptable la raison sociale dûment enregistrée de la société de cautionnement ou institution financière où le cautionnement a été émis. Si y a lieu, indiquer l’adresse du bureau central de la société de cautionnement ou institution financière. Si l'adresse n'est pas connue, laissez en blanc.</td>
</tr>
<tr>
<td>12</td>
<td>Si y a lieu, indiquer le numéro du cautionnement de garantie.</td>
</tr>
<tr>
<td>13</td>
<td>Indiquer le montant de la garantie.</td>
</tr>
<tr>
<td>14, 15</td>
<td>Adresse postale complète de l’entrepris y compris le code postal.</td>
</tr>
<tr>
<td>16</td>
<td>Indiquez le nom de la compagnie qui exploite l’entrepris, si ce nom diffère de celui à la zone 4.</td>
</tr>
<tr>
<td>17</td>
<td>Cochez (✓) la case appropriée.</td>
</tr>
<tr>
<td>18</td>
<td>Métries/kilomètres ou verges/milles.</td>
</tr>
<tr>
<td>19</td>
<td>Donnez le nom du bailleur, s'il y a lieu.</td>
</tr>
<tr>
<td>20</td>
<td>Indiquez le genre de marchandises, c'est-à-dire marchandises générales, produits du tabac, spiritueux, armes à feu, armes, munitions ou matériel prohibé, catégorie particulière de marchandises (PAD-EDC, effets personnels et domestiques, produits en vrac et liquides, etc.).</td>
</tr>
<tr>
<td>21</td>
<td>Indiquez le genre de document de contrôle du fret sous lequel les marchandises seront acheminées à l’entrepris, c'est-à-dire connaississement aérien, ferroviaire, grand-route ou maritime, ou papier creux de transitaire.</td>
</tr>
<tr>
<td>22</td>
<td>Indiquez le point(s) d'entrée au Canada.</td>
</tr>
<tr>
<td>23, 24</td>
<td>Indiquez le mode approprié, c'est-à-dire aérien, ferroviaire, grand-route ou maritime.</td>
</tr>
<tr>
<td>25</td>
<td>Indiquez le nombre de quais.</td>
</tr>
<tr>
<td>26</td>
<td>Cochez (✓) la ou les cases appropriées.</td>
</tr>
</tbody>
</table>

La demande remplit, en trois exemplaires, ainsi que les documents d’appui doivent être soumis au bureau de douane dont relève la région où se trouve l’entrepris.
# SITE AND BUILDING PROPOSALS

## EMPLACEMENT ET BÂTIMENT — PROPOSITIONS

### Site - Emplacement

Supply detailed plans drawn to scale showing an overview of the area and the location of:
Donnez les plans détaillés à l'échelle indiquant un aperçu du secteur et de l'emplacement de :

- Warehouse building - L'entrepôt;
- Detention compound or parking area - L'endroit de détention ou l'aire de stationnement.

Location relative to major transportation routes
Emplacement par rapport aux routes principales

### Building - Bâtiment

Supply detailed plans of the building drawn to scale indicating the location of:
Donnez les plans détaillés à l'échelle du bâtiment en indiquant l'emplacement de ce qui suit :

- Truck bays and docks - Quais et rampes pour véhicules;
- All partitions, doors, windows, stairs, etc. - Toutes les cloisons, les portes, les fenêtres, les escaliers, etc.;
- Customs office and examining area - Bureau de douane et espace d'examen;
- Telephones, lights, and sources of heat in the customs office and examining area - Téléphones, lumières et sources de chaleur dans le bureau de douane et l'espace d'examen;
- Computer terminals and transmission lines - Terminaux et lignes de transmission;
- Washroom facilities - Toilettes;
- Handicap facilities - Installations pour les handicapés.

### Dimensions

<table>
<thead>
<tr>
<th></th>
<th>Customs office</th>
<th>Bureau de douane</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sufferance area</td>
<td>Examination area</td>
<td></td>
</tr>
<tr>
<td>Aire d'attente</td>
<td>Espace d'examen</td>
<td></td>
</tr>
</tbody>
</table>

Type of construction (steel, concrete, etc.) - Type de construction (acier, béton, etc.)

Security systems/safety equipment (locks, windows, sprinkler systems, etc.)
Systèmes et matériel de sécurité (verrous, fenêtres, systèmes d'arrosage automatique, etc.)

Personnel and equipment for the handling of goods for examination by customs
Personnel et équipement pour permettre la manutention des marchandises à être examinées par les douanes

### Other - Autre

Note: Indicate if site and building are existing or planned.
Nota : Indiquez si l'emplacement et le bâtiment existent déjà ou s'ils sont à l'état de projet.
## Shipment volumes

In order to assess the viability of the proposed warehouse, the CBSA requires projected volume figures for the number of shipments to be received in the warehouse over the first three years of operation as well as (if applicable) figures for the number of shipments handled by the applicant over the past three years.

Applicants must also provide a narrative evaluation indicating how he/she intends to capture and/or retain the projected volumes provided.

In addition, projected volumes indicated should be substantiated by corroborating data such as surveys and letters of intent from either current or potential clients.

<table>
<thead>
<tr>
<th>Prior years (if applicable) - Années précédentes (s’il y a lieu)</th>
<th>Projected volumes - Volumes projetés</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Year 1 - Année 1</td>
</tr>
<tr>
<td></td>
<td>Year 2 - Année 2</td>
</tr>
<tr>
<td></td>
<td>Year 3 - Année 3</td>
</tr>
</tbody>
</table>

## Volume d’expéditions

Pour que la viabilité de l’entrepôt proposé puisse être jugée, l’ASFC aura besoin de chiffres sur le volume projeté d’expéditions que l’entrepôt doit recevoir sur les trois premières années d’exploitation, ainsi que (s’il y a lieu) le volume d’expéditions reçu par le demandeur au cours des trois années précédentes.

Les demandeurs doivent aussi fournir une évaluation narrative concernant la manière par laquelle ces volumes projetés seront réalisés ou retenus.

Les volumes projetés doivent aussi être justifiés à l’aide des données d’appui, telles que les études du marché et les déclarations d’intention des clients actuels ou prévus.

## Narrative evaluation - Évaluation narrative

<p>| |</p>
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</table>
APPENDIX D

CARGO HANDLING CONTRACT

Import Cargo
1. (a) Offload bulk cargo from vehicles when applicable.
    (b) Break down and/or empty unit load devices, e.g., pallets, containers.
    (c) Check incoming cargo against document(s).
2. (a) Sort and
    (b) Store import cargo for a period to be mutually agreed and in accordance with CBSA requirements.
3. Place cargo under CBSA control, clearing discrepancies in accordance with CBSA requirements.
4. Notify consignee/agent of arrival in accordance with the carrier's instructions and in accordance with CBSA requirements.
5. Provide facilities for collection of collect charges.
6. Take action in accordance with the carrier's instructions where the consignee refuses to accept the shipment.

Cargo Services
7. Clear cargo through CBSA in accordance with the instruction(s) of the carrier's clients and in concurrence with CBSA requirements.
8. Store cargo in accordance with CBSA requirements.

Transfer Cargo
9. (a) Offload bulk cargo from vehicles.
    (b) Break down and/or empty unit load devices, e.g., pallets, containers.
    (c) Check incoming cargo against document(s).
10. In accordance with CBSA requirements put cargo under CBSA control, clearing discrepancies.
11. (a) Sort and
    (b) Store transfer cargo for a period to be mutually agreed prior to dispatch in accordance with the nature of goods and the routing of the cargo.
12. Provide essential equipment and storage facilities for special cargo for example perishables, live animals, valuables, news films, and other special items.
13. Prepare transfer manifest(s) for cargo to be transported by another carrier.
14. Provide transport to the warehouse of the receiving carrier, for transfer cargo under cover of a transfer document or any other document required by the CBSA.

Export Cargo (where applicable)
15. Provide accommodation and services for acceptance of cargo and ensure adequate control that shipments and documents when delivered for transportation by shipping either directly or through the intermediary of carrier's agent are made "ready for carriage," any irregularity to be reported to the carrier.
16. In accordance with CBSA requirements, put cargo under CBSA control.
17. (a) Sort and
    (b) Store export cargo for a period to be mutually agreed prior to dispatch in accordance with the nature of goods and the routing of the cargo.
18. Tally and assemble for dispatch by weight and volume cargo up to capacity available on the carrier's vehicles.
19. Prepare for delivery onto vehicles:
   (a) Bulk cargo and
   (b) Unit load devices, e.g., pallets, containers.
20. (a) Prepare cargo control documents.
    (b) Split waybill/probill sets. Forward applicable copy of the cargo control document and waybills, probills as mutually agreed.
    (c) Where applicable, return copy of the waybill/probill to the shipper endorsed with shipping details.

General
22. Present to CBSA, as required, cargo for physical examination.
23. Deal with lost, found, and damaged cargo and report such irregularities to the carrier.
24. Notify the carrier of any complaints and claims made by the carrier's clients.

For Air Only
25. The cargo handler undertakes to convey and deliver documents between aircraft and appropriate airport buildings.
26. The cargo handler undertakes to provide transport for CBSA personnel from warehouse to aircraft and ramp area as and when required.
APPENDIX E

FORM L61

NOTICE OF APPLICATION FOR LICENCE TO OPERATE A CUSTOMS SUFFERANCE WAREHOUSE,

<table>
<thead>
<tr>
<th>Date</th>
<th>Warehouse type - Catégorie d'entrepôt</th>
<th>Page of do</th>
</tr>
</thead>
</table>

An application for a licence to operate a customs sufferance warehouse has been received from the following:

<table>
<thead>
<tr>
<th>Name and address of applicant</th>
<th>Warehouse address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notes et adresse du demandeur</td>
<td>Adresse de l'entrepôt</td>
</tr>
</tbody>
</table>

If anyone has just and reasonable cause as to why a licence should not be granted to the above applicant(s), a protest must be filed within 14 days of the posting of this notice with the Canada Border Services Agency (CBSA) at the following location:

Under the Privacy Act, protests containing personal information concerning an individual must be disclosed to the individual if requested. Such information cannot be received in confidence by the CBSA.

Toute personne ayant un motif juste et raisonnable de s’opposer à ce qu’un agrément soit octroyé au (aux) demandeur(s) susmentionné(s) doit déposer une protestation dans les quatorze jours qui suivent l'affichage du présent avis auprès de l'Agence des services frontaliers du Canada (ASFC) à :

En vertu de la Loi sur la protection des renseignements personnels, les protestations comportant des renseignements personnels sur un particulier doivent être communiquées à cette personne sur demande. Ces renseignements ne peuvent être reçus à titre confidentiel par l'ASFC.

Chief officer of the CBSA - Agent en chef de l'ASFC

L61 (X) 05/217

Memorandum D4-1-4

September 2, 2011
APPENDIX F

FORM D120, CUSTOMS BOND

CUSTOMS BOND

In accordance with the Acts, Regulations and other authorities governing the customs activity identified below, we, the "principal" and "surety", jointly and severally bind ourselves, our respective heirs, executors, administrators, successors and assigns in the amount stated below unto Her Majesty in right of Canada, her heirs and successors. We, the principal, further acknowledge that we are required to furnish and maintain security in the amount noted.

1. Activity to be secured

Relevant legislative authority

Bond amount (in words) $

2. Legislative authorities

<table>
<thead>
<tr>
<th>Customs Broker Licensing Regulations</th>
<th>Duty Free Shop Regulations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transportation of Goods Regulations</td>
<td>Temporary Importation/Export Firms No. 9993.00 regulations</td>
</tr>
<tr>
<td>Customs Bonded Warehouse Regulation</td>
<td>Accounting for Imported Goods and Payment of Duties Regulations</td>
</tr>
<tr>
<td>Customs Surety Warehouse Regulations</td>
<td>Other authorities may be accepted</td>
</tr>
</tbody>
</table>

The condition of the above written obligation is such that, if the obligation imposed by these legislative authorities is valid and truly performed, this obligation shall be void and of no effect, but, otherwise, shall be and remain in full force, virtue and effect. Notwithstanding the foregoing, it is understood and agreed that the liability of the surety under this bond shall be limited to the amount stated herein and shall not be cumulative during the existence of this bond.

3. Specify the period of validity of this bond as determined by the relevant Regulations (check one box only):

a) [ ] Continuous bond — Effective date: ______ day of ______ year

b) [ ] Bond for a specified period — Starting on the ______ day of ______ year and terminating on the ______ day of ______ year

4. It is understood that the above-written obligation shall apply to activities conducted at

5. Provided that the surety gives the CBSA office holding the security 30 days notice by registered mail of its intention to terminate the obligation undertaken, this obligation and all liens shall cease in full as of the date indicated or the principal subsequent to the termination date is concerned, but, otherwise, shall remain in full force and effect.

b) The liability of the principal and of the surety hereunder shall arise upon receipt by the surety of a written demand from the Canada Border Services Agency (CBSA) containing relevant documentation to substantiate the claim. Wherever the principal or the surety provides, within 30 days of the date of such demand, evidence to disprove the claim, such liability, if any, arising on the date of the notice confirming that the demand is valid. All such demands shall be given to the surety within one year following the date of termination of this bond.

6. Notwithstanding this bond, it is understood that the CBSA may, at any time, as it sees fit, refuse the privileges associated with this bond.

7. In witness whereof, the principal has hereunto set his hand and seal and the surety has caused those present to be sealed with its corporate seal, attested to be the signature of its duly authorized officials, the day and year written below. We the principal further certify that we have read and understand the relevant Acts, Regulations and other authorities indicated herein, and thereby undertake to be strictly governed by the provisions thereof.

Principal (name and address) Signature and seal

President's name

Signature

Secretary or treasurer's name

Business number:

Surety (name and address) Signature and seal

Name and title

Signature

Name and title

8. Signed, sealed, and delivered in the presence of

(witness for principal, notary public, commissioner of oaths or any other)

9. Dated this day of ______ year

D120 (CB) 30F269 E

Print

Memorandum D4-1-4 September 2, 2011
**REFERENCES**

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<tr>
<th>ISSUING OFFICE –</th>
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<tbody>
<tr>
<td>Commercial Border Policy Division</td>
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<tr>
<td>Border and Compliance Programs Directorate</td>
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<td>Canada Border Services Agency</td>
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<th>HEADQUARTERS FILE –</th>
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<tr>
<th>LEGISLATIVE REFERENCES –</th>
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<tbody>
<tr>
<td>Regulations Respecting Customs Sufferance Warehouses</td>
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<tr>
<td>Customs Act, sections 30, 37(1), 164, and 166</td>
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<tr>
<th>OTHER REFERENCES –</th>
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<tr>
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<tr>
<th>SUPERSEDED MEMORANDA “D” –</th>
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<tr>
<td>D4-1-4 dated August 8, 2008</td>
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</table>

Services provided by the Canada Border Services Agency are available in both official languages.