



# CARM

CBSA Assessment and  
Revenue Management



**ONLINE SELF-SERVICE.**  
**SIMPLIFIED IMPORTING  
PROCESS.**

## CARM Client Portal

A Modern Business Tool for Canada's Importing Community

### CARM Release 1 - CBSA clients will be able to:



- CREATE AND MANAGE THEIR ACCOUNTS** on the CARM Client Portal.
- CLASSIFY GOODS** and estimate duties and taxes.
- MAKE SECURE PAYMENTS** online via the portal.
- DELEGATE ACCESS** to their service providers.
- SUBMIT RULINGS REQUESTS** and track their progress.

### CARM Release 2 – Additional features:

- REGISTER FOR A BUSINESS NUMBER** and enroll in CBSA programs.
- OBTAIN STATEMENTS OF ACCOUNT** in real time.
- SUBMIT A COMMERCIAL ACCOUNTING DECLARATION**, which will replace today's custom coding (B3) and adjustment request (B2) forms.
- SUBMIT APPEALS** and track their progress.



### What you can do to be ready:

Check the CBSA Website for the latest updates.

[Contact us](#) if you have questions.



**STAY CONNECTED!**

Join us on:

**LinkedIn**

**GCcollab**

Click here to learn  
more about



or go to  
[www.cbsa-asfc.gc.ca/prog/carm-gcra/](http://www.cbsa-asfc.gc.ca/prog/carm-gcra/)

**Canada**