



## Other Government Departments and Agencies: Reference List for Importers

<b>Canada Post</b>	<a href="http://www.canadapost.ca">www.canadapost.ca</a> 1-866-607-6301	Certain items cannot be imported by mail, e.g. perfumes, perishable items, flammable liquids, replica or inert munitions.
<b>Canadian Firearms Program</b>	<a href="http://www.rcmp-grc.gc.ca">www.rcmp-grc.gc.ca</a> 1-800-731-4000	Firearms
<b>Canadian Heritage</b>	<a href="http://www.canadianheritage.gc.ca">www.canadianheritage.gc.ca</a> 1-866-811-0055	Cultural property
<b>Canadian Food Inspection Agency</b>	<a href="http://www.inspection.gc.ca">www.inspection.gc.ca</a> 1-800-442-2342	Food, plants, animals (terrestrial and aquatic) and related products Food labelling and food recalls Wood packaging International waste and used machinery/equipment
<b>Canadian Nuclear Safety Commission</b>	<a href="http://www.cnscc.gc.ca">www.cnscc.gc.ca</a> 1-800-668-5284	Nuclear material, equipment and technology Nuclear-related, dual-use material, equipment and technology Radiation emitting devices
<b>Competition Bureau</b>	<a href="http://www.competitionbureau.gc.ca">www.competitionbureau.gc.ca</a> 1-800-348-5358	Clothing labels Marking of precious metals Packaging and labelling of non-food products
<b>Controlled Goods Program</b>	<a href="mailto:dmc-cgd@tpsgc-pwgsc.gc.ca">dmc-cgd@tpsgc-pwgsc.gc.ca</a> 1-866-368-4646	Goods and technologies that have military or national security significance
<b>Environment and Climate Change Canada</b>	<a href="http://www.ec.gc.ca">www.ec.gc.ca</a> 1-800-668-6767	Endangered or threatened species of plants and animals Hazardous waste and hazardous recyclable material

		Ozone-depleting substances (ODS) and products containing ODS Wild animal and plant trade
<b>Fisheries and Oceans Canada</b>	<a href="http://www.dfo-mpo.gc.ca">www.dfo-mpo.gc.ca</a> 613-993-0999	Aquatic invasive species Illegal, unregulated and unreported fishing
<b>Global Affairs Canada</b>	<a href="http://www.international.gc.ca">www.international.gc.ca</a> 343-203-6820	Agricultural products, firearms, goods under trade embargoes, steel, textiles and clothing
<b>Health Canada</b>	<a href="http://www.hc-sc.gc.ca">www.hc-sc.gc.ca</a> 1-866-225-0709	Consumer goods, drugs, food, medical devices, natural health products, pesticides, pharmaceuticals, radiation-emitting devices, toxic substances, vitamins
<b>Innovation, Science and Economic Development Canada</b>	<a href="http://www.ic.gc.ca">www.ic.gc.ca</a> 1-800-328-6189	Radio communications Telecommunications equipment
<b>National Energy Board</b>	<a href="http://www.neb.gc.ca">www.neb.gc.ca</a> 1-800-899-1265	Butane, ethane, electricity, gas, oil, propane
	<a href="http://www.nrcan.gc.ca">www.nrcan.gc.ca</a> 343-292-6096 NRCan General Inquiries 613-948-5200 Explosives 1-866-539-0766 (Diamonds only)	Explosives including fireworks and ammunition Minerals and metals including gold, silver, copper, rough diamonds and gems
<b>Natural Resources Canada</b>	<a href="mailto:NRCan.importation-importation.RNCan@canada.ca">NRCan.importation-importation.RNCan@canada.ca</a> (Energy Efficiency)	Regulated energy-using products
<b>Public Health Agency of Canada</b>	<a href="http://www.publichealth.gc.ca">www.publichealth.gc.ca</a> 613-948-7988 613-957-1779 1-800-545-7661 (emergencies)	Bodies and body parts Human pathogens

**Transport Canada** [www.tc.gc.ca](http://www.tc.gc.ca)  
1-866-995-9737

Transportation of dangerous goods  
Vehicles and tires