



Statistical Report on the *Privacy Act*

Name of institution: Canada Border Services AgencyReporting period: 2011-04-01 to 2012-03-31

PART 1 – Requests under the *Privacy Act*

	Number of Requests
Received during reporting period	6674
Outstanding from previous reporting period	306
Total	6980
Closed during reporting period	6330
Carried over to next reporting period	650

PART 2 – Requests closed during the reporting period

2.1 Disposition and completion time

Disposition of requests	Completion Time							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	
All disclosed	1447	1507	88	3	1	0	0	3046
Disclosed in part	897	1162	335	96	25	21	17	2553
All exempted	1	0	1	0	0	0	0	2
All excluded	0	0	0	0	0	0	0	0
No records exist	208	193	14	3	0	3	0	421
Request transferred	0	0	0	0	0	0	0	0
Request abandoned	262	32	7	1	0	2	4	308
Total	2815	2894	445	103	26	26	21	6330

2.2 Exemptions

Section	Number of requests	Section	Number of requests	Section	Number of requests
18(2)	0	22(1)(a)(i)	39	23(a)	0
19(1)(a)	296	22(1)(a)(ii)	17	23(b)	1
19(1)(b)	55	22(1)(a)(iii)	6	24(a)	0
19(1)(c)	25	22(1)(b)	1578	24(b)	0
19(1)(d)	60	22(1)(c)	23	25	3
19(1)(e)	1	22(2)	0	26	1148
19(1)(f)	0	22.1	0	27	48
20	0	22.2	0	28	0
21	456	22.3	0		

2.3 Exclusions

Section	Number of requests	Section	Number of requests	Section	Number of requests
69(1)(a)	0	70(1)(a)	0	70(1)(d)	0
69(1)(b)	0	70(1)(b)	0	70(1)(e)	0
69.1	0	70(1)(c)	0	70(1)(f)	0
				70.1	0

2.4 Format of information released

Disposition	Paper	Electronic	Other formats
All disclosed	3008	38	0
Disclosed in part	2119	434	0
Total	5127	472	0

2.5 Complexity

2.5.1 Relevant pages processed and disclosed

Disposition of requests	Number of pages processed	Number of pages disclosed	Number of requests
All disclosed	12720	11995	3046
Disclosed in part	346557	259256	2553
All exempted	24	0	2
All excluded	0	0	0
Request abandoned	9195	0	308

2.5.2 Relevant pages processed and disclosed by size of requests

Disposition	Less than 100 pages processed		101-500 pages processed		501-1000 pages processed		1001-5000 pages processed		More than 5000 pages processed	
	Requests	Pages disclosed	Requests	Pages disclosed	Requests	Pages disclosed	Requests	Pages disclosed	Requests	Pages disclosed
All disclosed	3036	10010	9	1428	1	557	0	0	0	0
Disclosed in part	1933	16374	462	95511	98	50878	56	62843	4	33650
All exempted	2	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Abandoned	300	0	4	0	0	0	4	0	0	0
Total	5271	26384	475	96939	99	51435	60	62843	4	33650

2.5.3 Other complexities

Disposition	Consultation required	Legal advice sought	Interwoven Information	Other	Total
All disclosed	4	0	26	0	30
Disclosed in part	349	14	1098	1	1462
All exempted	0	0	1	0	1
All excluded	0	0	0	0	0
Abandoned	10	0	0	0	10
Total	363	14	1125	1	1503

2.6 Deemed refusals

2.6.1 Reasons for not meeting statutory deadline

Number of requests closed past the statutory deadline	Principal Reason			
	Workload	External consultation	Internal consultation	Other
149	95	11	7	36

2.6.2 Number of days past deadline

Number of days past deadline	Number of requests past deadline where no extension was taken	Number of requests past deadline where an extension was taken	Total
1 to 15 days	32	12	44
16 to 30 days	11	6	17
31 to 60 days	8	7	15
61 to 120 days	5	20	25
121 to 180 days	2	12	14
181 to 365 days	4	11	15
More than 365 days	2	17	19
Total	64	85	149

2.7 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

PART 3 – Disclosures under subsection 8(2)

Paragraph 8(2)(e)	Paragraph 8(2)(m)	Total
167	20	187

PART 4 – Requests for correction of personal information and notations

	Number
Requests for correction received	7
Requests for correction accepted	2
Requests for correction refused	3
Notations attached	2

PART 5 – Extensions

5.1 Reasons for extensions and disposition of requests

Disposition of requests where an extension was taken	15(a)(i) Interference with operations	15(a)(ii) Consultation		15(b) Translation or conversation
		Section 70	Other	
All disclosed	4	0	3	0
Disclosed in part	90	0	280	0
All exempted	0	0	0	0
All excluded	0	0	0	0
No records exist	0	0	0	0
Request abandoned	3	0	6	0
Total	97	0	289	0

5.2 Length of extensions

Length of extensions	15(a)(i) Interference with operations	15(a)(ii) Consultation		15(b) Translation purposes
		Section 70	Other	
1 to 15 days	3	0	1	0
16 to 30 days	94	0	288	0
Total	97	0	289	0

PART 6 – Consultations received from other institutions and organizations

6.1 Consultations received from other government institutions and organizations

Consultations	Other government institutions	Number of pages to review	Other organizations	Number of pages to review
Received during reporting period	120	1640	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	120	1640	0	0
Closed during the reporting period	113	1639	0	0
Pending at the end of the reporting period	7	1	0	0

6.2 Recommendations and completion time for consultations received from other government institutions

Recommendation	Number of days required to complete consultation requests							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	
Disclose entirely	28	8	1	1	0	0	0	38
Disclose in part	42	25	6	0	0	0	0	73
Exempt entirely	1	0	0	0	0	0	0	1
Exclude entirely	1	0	0	0	0	0	0	1
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	72	33	7	1	0	0	0	113

6.3 Recommendations and completion time for consultations received from other organizations

Recommendation	Number of days required to complete consultation requests							Total
	1 to 15 days	16 to 30 days	31 to 60 days	61 to 120 days	121 to 180 days	181 to 365 days	More than 365 days	
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

PART 7 – Completion time of consultations on Cabinet confidences

Number of days	Number of responses received	Number of responses received past deadline
1 to 15	0	0
16 to 30	0	0
31 to 60	0	0
61 to 120	0	0
121 to 180	0	0
181 to 365	0	0
More than 365	0	0
Total	0	0

PART 8 – Resources related to the *Privacy Act*

8.1 Costs

Expenditures		Amount
Salaries		\$1,801,877
Overtime		\$39,855
Goods and Services		\$970,650
• Contracts for privacy impact assessments	\$0	
• Professional services contracts	\$438,738	
• Other	\$531,912	
Total		\$2,812,382

8.2 Human Resources

Resources	Dedicated full-time	Dedicated part-time	Total
Full-time employees	0	38	38
Part-time and casual employees	0	3	3
Regional staff	0	0	0
Consultants and agency personnel	0	3	3
Students	0	0	0
Total	0	44	44