



## Other Government Departments and Agencies: Reference List for Importers

To help ensure that prohibited and controlled goods are not illegally imported into Canada, the Canada Border Services Agency assists other federal government departments and agencies by administering and enforcing legislation and regulations on their behalf. Inquiries about these importing regulations should be directed to the relevant department or agency.

Many government departments and agencies are involved in the importation of goods into Canada. Below are some of the most commonly imported commodities that may require permits and/or certificates from other government departments or agencies.

Government Department/Agency (Name, Web address, telephone number)		Commodities/Area of Responsibility	
Canada Firearms Centre	www.cfc-cafc.gc.ca 1-800-731-4000	Firearms	Weapons
Canada Post Corporation	www.canadapost.ca 1-800-267-1177	Non-mailable matter (e.g. perfume, perishable items, flammable liquids, replica or inert munitions)	
Canadian Food Inspection Agency	www.inspection.gc.ca 1-800-442-2342	Agricultural products Animals and animal products Aquatic commodities	Food labelling Fruits Soil and related matter Wood packaging
Canadian Heritage	www.canadianheritage.gc.ca 1-866-811-0055	Cultural property	
Canadian Nuclear Safety Commission	www.cnscc.gc.ca 1-800-668-5284	Radioactive isotopes	
Competition Bureau Canada	www.competitionbureau.gc.ca 1-800-348-5358	Clothing labels Marking of precious metals	Packaging and labelling of non-food products
Environment Canada	www.ec.gc.ca 1-800-668-6767	Endangered animals or plants Goods containing CFCs (chlorofluorocarbons)	Hazardous waste Leaded gasoline Ozone-depleting substances
Fisheries and Oceans Canada	www.dfo-mpo.gc.ca 613-993-0999	Fish not for human consumption	Live fish
Foreign Affairs and International Trade Canada	www.international.gc.ca 1-877-808-8838	Agricultural products Clothing Goods under trade embargoes	Steel Strategic goods Textiles
Health Canada	www.hc-sc.gc.ca 1-866-662-0666	Consumer goods Drugs Food Medical devices Natural health products	Pesticides Pharmaceuticals Radiation-emitting devices Toxic substances Vitamins
Industry Canada	www.ic.gc.ca 1-800-328-6189	Radio communications	Telecommunications equipment
Natural Resources Canada	www.nrcan.gc.ca 613-995-0947	Diamonds Explosives Minerals	Regulated energy-saving products
Public Health Agency of Canada	www.phac.gc.ca 1-800-545-7661	Bodies and body parts	Human pathogens
Transport Canada	www.tc.gc.ca 1-800-333-0371	Tires Transportation of dangerous goods	Vehicles

For detailed information on importing, visit the Small and Medium-sized Enterprise Centre at [www.cbsa.gc.ca/sme-pme](http://www.cbsa.gc.ca/sme-pme).

For more information, within Canada call the Border Information Service at **1-800-461-9999**. From outside Canada call 204-983-3500 or 506-636-5064. Long distance charges will apply. Agents are available Monday to Friday (08:00 – 16:00 local time/except holidays). TTY is also available within Canada: **1-866-335-3237**.